

PAUL BENJAMIN LOWRY, Ph.D.

**Eminent Scholar and the Suzanne Parker Thornhill
Chair Professor in Business Information Technology**
Ph.D. and Graduate Programs Director
AIS Fellow; Member of AIS College of Senior Scholars
and AIS College of Academic Leadership
Department of Business Information Technology
Pamplin College of Business
Virginia Tech



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BIOGRAPHY

Prof. Lowry has 174 journal articles published or forthcoming in *MIS Quarterly (MISQ)*, *Information Systems Research (ISR)*, *J. of Management Information Systems (JMIS)*, *J. of the Association for Information Systems (JAIS)*, *Information Systems J. (ISJ)*, *European J. of Information Systems (EJIS)*, *J. of Strategic IS (JSIS)*, *J. of IT (JIT)*, *Decision Sciences J. (DSJ)*, *Supply Chain Management (SCM)*, *Intl. J. of Human-Computer Studies (IJHCS)*, *J. of the American Society for Information Science and Technology (JASIST)*, various *IEEE Transactions* journals, *Information & Management (I&M)*, *Decision Support Systems (DSS)*, and others. Paul has a total of 295 publications, as follows: 174 journal articles, 104 conference/workshop articles, and 17 books/book chapters, cases, and formal working papers (of these, he has published 103 articles with 98 different students).

- As of **July 21, 2025**, Paul's research has been cited 26,922 times per Google Scholar; his **h-index** is 80 (i.e., 80 papers cited 80 times or more; **i10-index** is 191 (i.e., 191 papers cited 10 times or more); **i100-index** is 66 (i.e., 66 papers cited 100 times or more).
- In early **2025**, for the 20-year period between 2005–2024, he was ranked 1st in the world for the AIS-11, 1st (tied Venki Venkatesh) in the world for the top-8 IS journals, 2nd for top-6 journals, 9th (tied Paul Pavlou) for the top-4 journals, and 11th (tied Sunil Mithas) for the top-3 journals. For the 10-year period between 2015–2024 he was ranked 1st in the world of the AIS-11, 1st in the world for the top-8 IS journals, 1st for the top-6, and 4th (tied Alan Dennis and Venki Venkatesh) for the top-4, and 10th (tied Yili Hong, Sunil Mithas, Vijay Mookerjee, and Alain Pinsonneault) and for the top-3.
- At the end of **2024**, of 29,174,400 internationally ranked scholars, **ScholarGPS** ranked Prof. Lowry as top 0.46% for productivity, top 0.25% for citations, top 0.15% for quality, and **top 0.22% overall**.
- As of **July 01, 2025**, his published and accepted papers have been downloaded 60,258 times on **SSRN**; he ranks 642 out of 2,273,754 (top 0.0282%) active researchers across 200+ major fields worldwide for paper downloads.
- January 2024, ranked 21st (tied) for all-time h-index rankings (at H = 72) of all living and deceased global IS scholars, "The H-Index for Management Information Systems," University of Arizona, AI Lab

He has also served or is serving in many different full-time and guest SE/AE roles for several journals, including *MIS Quarterly (MISQ)*, *Information Systems Research (ISR)*, *Journal of Management Information Systems (JMIS)*, *Journal of the AIS (JAIS)*, *IS Journal (ISJ)*, *European Journal of IS (EJIS)*, *Decision Sciences Journal (DSJ)*, *Information & Management (I&M)*, *Electronic Commerce Research and Applications (ECRA)*, *Small Group Research (SGR)*, *Helixyon*, and *Communications of the AIS (CAIS)*. He is the former co-Editor-in-Chief of *AIS Transactions on HCI (THCI)*.

Topic expertise: Cybersecurity, privacy, online deviance, criminology, gamification, gaming, augmented AI agents, fitness technologies, platform innovation and transformation, cross-cultural perspectives

Methodology expertise: Experiments (field, online, and lab), surveys, instrument development, mixed methods, grounded theory, systematic literature review, theory building, design science, meta-analysis, structural equation modeling (SEM), meta-analytic SEM (two-stage) (TSSEM), partial least squares (PLS) path modeling

EDUCATION

- Ph.D. in Management Information Systems (MIS), with “superior pass;” Eller College of Management, University of Arizona (2002); minor field: Communication
- MBA, Marriott School of Business (cum laude and Phi Kappa Phi), Brigham Young University
- B.S. Information Management, Marriott School of Business (Magna cum laude), Brigham Young University

WORK EXPERIENCE

- Virginia Tech, Pamplin College of Business, Department of Business Information Technology, Endowed Chair Professor tenured; Virginia, USA, August 2018–present.
- Nanyang Technological University, Nanyang Business School, Department of Information Technology & Operations Management, Visiting Full Professor; Singapore, August 2024–August 2025.
- The University of Hong Kong, Faculty of Economics and Business, Innovation and Information Management, *Full Professor* tenured; Hong Kong, China; September 2016–August 2018.
- City University of Hong Kong, College of Business, Department of Information Systems, *Full Professor* tenured and *Associate MBA Director*; Hong Kong, China; July 2011–August 2016; started as untenured Associate Professor
- Brigham Young University, Department of Information Systems, Marriott School of Business: started as *Assistant Professor*; later was promoted with tenure to *Associate Professor*, June 2008; Provo, Utah, USA; June 2002–June 2011.
- University of Arizona, Department of Management Information Systems, Eller College of Management and the Center for the Management of Information (CMI): *Research Associate and Instructor*; Tucson, Arizona, USA; September 1999–March 2002.
- **Ernst & Young LLP Management Consulting**: started as *Senior Consultant*; later was promoted to *Consulting Manager*; San Francisco, California, USA and Denver, Colorado, USA; November 1994–September 2000.
- **Ameritech**, Library Services Division (formerly “**Dynix**”): *Software Engineer*; Provo, Utah, USA.
- **SoftSolutions** (acquired by **Novell**): *Applications Consultant*; Orem, Utah, USA.
- **Price Waterhouse LLP Management Consulting**: *Staff Consultant*; Washington DC, USA.
- **International Business Machines (IBM)**: *Programmer Analyst Intern*; San Jose, California, USA.

Professional Affiliations:

- AIS (Association for Information Systems)
- Decision Sciences Institute (DSI)
- INFORMS
- IFIP WG 8.11 / 11.13 (IS security research group)
- SIG HCI (Special Interest Group on Human-Computer Interaction)
- SIG SEC (Special Interest Group on Security)

ARTICLES ACCEPTED OR PUBLISHED IN TOP JOURNALS

Key to articles: * = student co-author; SJR Q1 = top quartile of Scimago ranked peer-reviewed journals, AIS-Premier = on the list of the Association for Information Systems Senior Scholars' premier journals; Pamplin = Pamplin College of Business elite journals.

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- [AI chat with my papers on SciSpace](#)
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Alternatively, click on the article link to view its abstract from SSRN. I would also be happy to send the full electronic version of any article free or charge (published or accepted) to you upon request at Paul.Lowry.Ph.D.@gmail.com

174. Mohammad AlMarzouq, Kamel Rouibah, Nicholas James Brown, and Paul Benjamin Lowry (2025). [“Understanding continuous intention to use online learning systems in higher education and professional organizations: A systematic literature review,”](#) *Journal of Global Information Management (JGIM)*, Vol 33(1), pp. 1–32 (DOI: [10.4018/JGIM.383599](#)).
 - **Access:** published under Creative Commons, Gold, free global open access (CC BY-NC-ND)
173. James E. Gaskin, Paul Benjamin Lowry, *Warren Rosengren, and *P. Thomas Fife (2025). [“Essential validation criteria for rigorous covariance-based structural equation modeling,”](#) *Information Systems Journal (ISJ)* (accepted 02-May-2025) (DOI: [10.1111/isj.12598](#)).
 - **Access:** published under Creative Commons, Gold, free global open access (CC BY-NC-ND)
 - **Quality:** SJR Q1: Information Systems, AIS-Premier
 - [Playlist of 17 YouTube Videos to support article](#)
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides.
172. Han Li, Xin “Robert” Luo, Paul Benjamin Lowry, and Jie Zhang (2025). [“Understanding the juxtaposed postadoption use of gamified learning systems against the conflicting role of the game layer,”](#) *Information & Management (I&M)*, Vol. 62(4), Article: 104133 (DOI: [10.1016/j.im.2025.104133](#)).
171. Xiling “Celine” Cui, Yang Lei, Bao Feng, Paul Benjamin Lowry, and Yang Xuan (2025). [“Uncovering the double-edged effects of nonhedonic social media use on knowledge workers’ depression through the conservation of resources theory,”](#) *Information & Management (I&M)*, Vol. 62(4), Article: 104121 (DOI: [10.1016/j.im.2025.104121](#)).
170. Paul Benjamin Lowry, Waifong Boh, Stacie Petter, and Jan Marco Leimeister (2025). [“Long live the Metaverse: identifying the potential for market disruption and future research,”](#) *Journal of Management Information Systems (JMIS)*, Vol. 45(1) pp. 3–38 (DOI: [10.1080/07421222.2025.2455770](#)).
169. Dennis F. Galletta, Gregory D. Moody, Paul Benjamin Lowry, Robert Willison, Scott Boss, Yan Chen, Xin “Robert” Luo, Daniel Pienta, Peter Polak, Sebastian Schuetze, and Jason Thatcher (2025). [“Balancing fear and confidence: A strategic approach to mitigating human risk in cybersecurity,”](#) *MIS Quarterly Executive (MISQE)*, Vol. 24(1), Article: 3 (DOI: [10.17705/2msqe.00108](#)).
168. Michelle René Lowry, Paul Benjamin Lowry, Sutirtha (Suti) Chatterjee, Gregory D. Moody, and Vernon J. Richardson (2025). [“Achieving strategic alignment between business and information technology with information technology governance: The role of commitment to principles and top-leadership support,”](#) *European Journal of Information Systems (EJIS)*, Vol. 34(4), 610–635 (DOI: [10.1080/0960085X.2024.2390998](#)).
 - **Quality:** SJR Q1: Information Systems, AIS-Premier

167. Lixu Li, Fei Ye, Paul Benjamin Lowry, and Ajay Kumar (2025). “[How can firms unlock successful implementation of digitalisation? Firm-level evidence from manufacturing companies](#),” *European Journal of Information Systems (EJIS)*, Vol. 34(1), pp. 1–20 (DOI: [10.1080/0960085X.2023.2270446](#))
 - **Quality:** SJR Q1: Information Systems, AIS-Premier
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides.

166. Xiling “Celine” Cui, Yang Xuan, Paul Benjamin Lowry, and Jifan Ren (2025). “[Enhancing information technology team creativity through knowledge sharing and motivational rewards: A self-determination perspective](#),” *Data & Information Management (D&IM)*, Vol. 9(2), Article: 100075 (DOI: [10.1016/j.dim.2024.100075](#))
 - **Quality:** SJR Q2 Computer Science
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides.

165. *Christopher Kwaramba, Susan Meyer-Goldstein, Paul Benjamin Lowry, Quinton Nottingham, and Erica Cooper (2024). “[Supply chain resilience as endotherm resilience: Theorizing through metaphorical transfer](#),” *Production and Operations Management (POM)*, Vol. 33(2), pp. 456–474 (DOI: [10.1177/10591478241234170](#))
 - **Quality:** SJR Q1: Industrial & Manufacturing Engineering, OM-4, Pamplin
 - **Article research artifacts:** (1) [AI interactive chat with the paper](#); (2) YouTube summary video; (3) [summary slides](#).

164. Sutirtha Chatterjee, Suranjan Chakraborty, H. Kevin Fulk, and Paul Benjamin Lowry (2024). “[The role of dissonant relational multiplexity in information system implementation failures: Insights from a grounded theory approach](#),” *Journal of the Association for Information Systems (JAIS)*, Vol. 25(5), pp. 1303–1342 (DOI: [10.17705/1jaais.00878](#))
 - **Quality:** SJR Q1: Information Systems, AIS-Premier
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides.

163. Feng Xu, Carol Hsu, David Wang, and Paul Benjamin Lowry (2024). “[The antecedents of employees’ proactive information security behavior: The perspective of proactive motivation](#),” *Information Systems Journal (ISJ)*, Vol. 34(4), pp. 1144–1174 (DOI: [10.1111/isj.12488](#))
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 - **Quality:** SJR Q1: Information Systems, AIS-Premier
 - **Article research artifacts:** (1) [AI interactive chat with the paper](#); (2) YouTube summary video; (3) summary slides.

162. Ying Li, Li Cui, Lin Wu, Paul Benjamin Lowry, Ajay Kumar, Kim Hua Tan (2024), “[Digitalization and network capability as enablers of business model innovation and sustainability performance: The moderating effect of environmental dynamism](#),” *Journal of Information Technology (JIT)*, Vol. 39(4), pp. 687–715 (DOI: [10.1177/02683962231219513](#))
 - **Quality:** SJR Q1: Information Systems, AIS-Premier
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides.

161. Yanli Jia, Libo Liu, and Paul Benjamin Lowry (2024). “[How do consumers make behavioral decisions on social commerce platforms? The interaction effect between behavior visibility and social needs](#),” *Information Systems Journal (ISJ)*, vol. 34(5), pp. 1703–1736 (DOI: [10.1111/isj.12508](#))
 - **Access:** published under Creative Commons, Gold, free global open access
 - **Quality:** SJR Q1: Information Systems, AIS-Premier
 - **Article research artifacts:** (1) [AI interactive chat with the paper](#); (2) YouTube summary video; (3) [summary slides](#).

160. Xiaolin Li, Paul Benjamin Lowry, and Fujun Lai (2024). “[The influence of ERP-vendor contract compliance and transaction-specific investment on vendee trust: A signaling theory perspective](#),” *Information & Management (I&M)*, Vol. 61(2), March, Article: 103923 (DOI: [10.1016/j.im.2024.103923](#))
 - **Quality:** SJR Q1 Information Systems, AIS-Premier
 - **Article research artifacts:** (1) [AI interactive chat with the paper](#); (2) YouTube summary video; (3) summary slides.
159. Daeun Daniel Choi and Paul Benjamin Lowry (2024). “[Balancing the commitment to sustainability and the protection of personal privacy: Consumer adoption of sustainable smart-connected cars](#),” *Information & Management (I&M)*, Vol. 61(1), article: 103876 (DOI: [10.1016/j.im.2023.103876](#))
 - **Quality:** SJR Q1 Information Systems, AIS-Premier
 - **Article research artifacts:** (1) [AI interactive chat with the paper](#); (2) YouTube summary video; (3) summary slides.
158. Kristijan Mirkovski, Frederik von Briel, Paul Benjamin Lowry, and Libo Liu (2024). “[Achieving entrepreneurial growth despite resource and capability constraints: The role of service intermediaries](#),” *Small Business Economics (SBE)*, Vol. 62(May), pp. 353–380 (DOI: [10.1007/s11187-023-00777-z](#))
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 - **Quality:** SJR Q1 Business, Management, and Accounting
 - **Article research artifacts:** (1) [AI interactive chat with the paper](#); (2) YouTube summary video; (3) summary slides.
157. Shanshan Zhang, Fengchun Huang, Lingling Yu, *Jeremy Fei Wang, and Paul Benjamin Lowry (2024). “[A dual-process model to explain self-disclosure on online social networking sites: Examining the moderating effect of enjoyment](#),” *Internet Research (IR)*, Vol. 34(4), pp. 1456–1487 (DOI: [10.1108/INTR-08-2021-0545](#))
 - **Quality:** SJR Q1 Communication
 - **Article research artifacts:** (1) [AI interactive chat with the paper](#); (2) YouTube summary video; (3) summary slides.
156. AJ Burns, Tom L. Roberts, Clay Posey, Paul Benjamin Lowry, and Bryan Fuller (2023). “[Going beyond deterrence: A middle-range theory of motives and controls for insider computer abuse](#),” *Information Systems Research (ISR)*, vol. 34(1), 342-362 (DOI: [10.1287/isre.2022.1133](#))
 - **Quality:** SJR Q1 Information Systems, AIS-Premier, Pamplin
 - **Article research artifacts:** (1) [AI interactive chat with the paper](#); (2) YouTube summary video; (3) summary slides.
155. Le Wang, Paul Benjamin Lowry, Xin (Robert) Luo, and Han Li (2023). “[Moving consumers from ‘free’ to ‘fee’: Addressing the vexing differentiation and fairness issues in the platform-based market of multiplayer online battle arena \(MOBA\) Games](#),” *Information Systems Research (ISR)*, vol. 34(1), 275-296 (DOI: [10.1287/isre.2022.1127](#))
 - **Quality:** SJR Q1 Information Systems, AIS-Premier, Pamplin
 - **Article research artifacts:** (1) [AI interactive chat with the paper](#); (2) YouTube summary video; (3) summary slides.
154. Paul Benjamin Lowry, Gregory D. Moody, Srikanth Parameswaran, and *Nicholas James Brown (2023). “[Examining the differential effectiveness of fear appeals in information security management using two-stage meta-analysis](#),” *Journal of Management Information Systems (JMIS)*, vol. 40(4) 1099-1138 (DOI: [10.1080/07421222.2023.2267318](#))
 - **Quality:** SJR Q1: Information Systems, AIS-Premier, Pamplin
 - **Article research artifacts:** (1) [AI interactive chat with the paper](#); (2) [YouTube summary video](#); (3) [summary slides](#)

153. Paul Benjamin Lowry, Junji Xiao, and Jia Yuan (2023). "[How lending experience and borrower credit influence rational herding behavior in peer-to-peer microloan platform markets](#)," *Journal of Management Information Systems (JMIS)*, Vol. 40(3), pp. 914–952 (DOI: [10.1080/07421222.2023.2229128](#))
 - **Quality:** SJR Q1: Information Systems, AIS-Premier, Pamplin
 - **Article research artifacts:** (1) [AI interactive chat with the paper](#); (2) YouTube summary video; (3) [summary slides](#)

152. Jun Zhang, Qiqi Jiang, Wenping Zhang, Lele Kang, Paul Benjamin Lowry, and Xiong Zhang (2023). "[Explaining the outcomes of social gamification: A longitudinal field experiment](#)," *Journal of Management Information Systems (JMIS)*, 40(2):401-439 (DOI: [10.1080/07421222.2023.2196776](#))
 - **Quality:** SJR Q1: Information Systems, AIS-Premier, Pamplin
 - **Article research artifacts:** (1) [AI interactive chat with the paper](#); (2) YouTube summary video; (3) [summary slides](#)

151. Antonio Diaz Andrade, Monideepa Tarafdar, Robert M. Davison, Andrew Hardin, Angsana A. Techatassanasoontorn, Paul Benjamin Lowry, Sutirtha Chatterjee, and Gerhard Schwabe (2023). "[The importance of theory at the Information Systems Journal](#)" *Information Systems Journal (ISJ)*, vol. 33(4), 693–702 (DOI: [10.1111/isj.12437](#))
 - **Quality:** SJR Q1: Information Systems, AIS-Premier
 - **Article research artifacts:** (1) [AI interactive chat with the paper](#); (2) YouTube summary video; (3) summary slides

150. Robert M. Davison and Paul Benjamin Lowry (2023). "[Addressing the implications of recent developments in journal impact factors](#)," *Information Systems Journal (ISJ)*, vol. 33(3), 419-436 (DOI: [10.1111/isj.12426](#)).
 - **Quality:** SJR Q1: Information Systems, AIS-Premier
 - **Article research artifacts:** (1) [AI interactive chat with the paper](#); (2) YouTube summary video; (3) summary slides

149. Rachida Parks, Rolf T. Wigand, and Paul Benjamin Lowry (2023). "[Balancing information privacy and operational utility in healthcare: Proposing a privacy impact assessment framework](#)," *European Journal of Information Systems (EJIS)*, Vol. 32(6), pp. 1052-1069 (DOI: [10.1080/0960085X.2022.2103044](#))
 - **Quality:** SJR Q1: Information Systems, AIS-Premier
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides

148. David M. Hull, Sebastian W. Schuetz, and Paul Benjamin Lowry (2023). "[Tell me a story: the effects of narrative antiphishing training on experiential and instrumental outcomes](#)," *Computers & Security (C&S)*, vo. 129(June), Article: 103252 (DOI: [10.1016/j.cose.2023.103252](#))
 - **Quality:** SJR: Q1: Computer Science, miscellaneous
 - **Article research artifacts:** (1) [AI interactive chat with the paper](#); (2) YouTube summary video; (3) summary slides

147. Ghazwan Hassna, Kamel Rouibah, Paul Benjamin Lowry, Joanna Paliszkiewicz, and Magdalena Mądra-Sawicka (2023). "[The roles of user interface design and uncertainty avoidance in B2C ecommerce success: Using evidence from three national cultures](#)," *Electronic Commerce Research and Applications (ECRA)*. Vol. 61(September–October), Article: 101297 (DOI: [10.1016/j.eierap.2023.101297](#))
 - **Quality:** SJR Q1 Computer Networks and Communications
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides

146. Kristijan Mirkovski, Kamel Rouibah, Paul Benjamin Lowry, Joanna Paliszkievicz, and Marzena Ganc (2023). ["Cross-country determinants of citizens' e-government reuse intention: Empirical evidence from Kuwait and Poland,"](#) *Information Technology & People (IT&P)* (accepted 31-May-2023) (DOI: [10.1108/ITP-08-2022-0651](#)).
 - **Quality:** SJR Q1 Computer Science Applications
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
145. *Eduardo D. Villacis-Calderon, Tabitha L. James, and Paul Benjamin Lowry (2023). ["How Facebook's newsfeed algorithm shapes childhood vaccine hesitancy: An algorithmic fairness, accountability, and transparency \(FAT\) perspective,"](#) *Data & Information Management (D&IM)*, vol. 7(3), Article: 100042 (DOI: [10.1016/j.dim.2023.100042](#)).
 - **Quality:** SJR Q2 Computer Science
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
144. Libo Liu, Kristijan Mirkovski, Paul Benjamin Lowry, and Quan Vu (2023). ["Do as I say but not as I do": Influence of political leaders' populist communication styles on public adherence in a crisis using the global case of COVID-19 movement restrictions,](#) *Data & Information Management (D&IM)*, vol. 7(2), Article: 100039 ([10.1016/j.dim.2023.100039](#)).
 - **Quality:** SJR Q2 Computer Science
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
143. Tabitha L. James, France Bélanger, and Paul Benjamin Lowry (2022). ["The mediating role of fitness technology enablement of psychological need satisfaction and frustration on the relationship between goals for fitness technology use and use outcome,"](#) *Journal of the Association for Information Systems (JAIS)*, vol. 23(4), 913–965 (DOI: [10.17705/1jaais.00745](#)).
 - **Quality:** SJR Q1: Information Systems, AIS-Premier
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
142. Nik Rushdi Hassan, Paul Benjamin Lowry, and Lars Mathiassen (2022). ["Useful products in information systems theorizing: A discursive formation perspective,"](#) *Journal of the Association for Information Systems (JAIS)*, vol. 23(2), 418–446 (DOI: [10.17705/1jaais.00730](#)).
 - **Quality:** SJR Q1: Information Systems, AIS-Premier
 - **Article research artifacts:** (1) [AI interactive chat with the paper](#); (2) YouTube summary video; (3) summary slides
141. Dezhi Wu, Paul Benjamin Lowry, Dongsong Zhang, and Youyou Tao (2022). ["Patient trust in physicians matters: The role of mobile patient education system and patient-physician communication in improving patient adherence behavior,"](#) *Journal of Medical Internet Research (JMIR)*, vol. 24(12), Article: e42941 (DOI: [10.2196/42941](#)) (published under Creative Commons, Gold, free global open access).
 - **Quality:** SJR Q1: Health Informatics
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
140. Tabitha L. James, *Eduardo D. Villacis-Calderon, France Bélanger, and Paul Benjamin Lowry (2022). ["The mediating role of group dynamics in shaping received social support from active and passive use in online health communities,"](#) *Information & Management (I&M)*, vol. 59(3), Article: 103606 (DOI: [10.1016/j.im.2022.103606](#)).
 - **Quality:** SJR Q1 Information Systems, AIS-Premier
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides

139. Milad Baghersad, Christopher Zobel, Paul Benjamin Lowry, and Sutirtha Chatterjee (2022). “[The roles of prior experience and the location of disruptions on the severity of supply chain disruptions](#),” *International Journal of Production Research*, vol. 60(16) 5051-5070 (DOI: [10.1080/00207543.2021.1948136](#)).
 - **Quality:** SJR: Q1: Industrial and Manufacturing Engineering
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides

138. Xiling “Celine” Cui, Qiang Zhou, Paul Benjamin Lowry, and Yi Wang (2022). “[Do enterprise systems necessarily lead to innovation? Identifying the missing links with a moderated mediation model](#),” *Pacific Asia Journal of the Association for Information Systems (PAJAIS)*, vol. 14(1), 74–104 (DOI: [10.17705/1pais.14105](#)).
 - **Quality:** SJR: Q2: Information Systems
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides

137. Syed Emad Azhar Ali, Fong-Woon Lai, Dhanapal Durai Dominic, *Nicholas James Brown, Paul Benjamin Lowry, and Rao Faizan Ali (2021). “[Stock market reactions to favorable and unfavorable information security events: A systematic literature review](#),” *Computers & Security (C&S)*, vol. 110 (November), article: 102451 (DOI: [10.1016/j.cose.2021.102451](#)).
 - **Quality:** SJR: Q1: Computer Science, miscellaneous
 - **Article research artifacts:** (1) [AI interactive chat with the paper](#); (2) YouTube summary video; (3) summary slides

136. Yan Chen, Dennis Galletta, Paul Benjamin Lowry, Xin Luo, Gregory D. Moody, and Robert L. Willison (2021). “[Understanding inconsistent employee compliance with information security policies through the lens of the extended parallel process model](#),” *Information Systems Research (ISR)*, vol. 32(3), pp. 1043–1065 (DOI: [10.1287/isre.2021.1014](#)).
 - **Quality:** SJR Q1 Information Systems, AIS-Premier, Pamplin
 - **Article research artifacts:** (1) [AI interactive chat with the paper](#); (2) [summary video](#); (3) [summary slides](#).

135. *Sebastian W. Schuetz, Paul Benjamin Lowry, *Daniel A. Pienta, and Jason Bennett Thatcher (2021). “[Improving the design of information security messages by leveraging the effects of temporal distance and argument nature](#),” *Journal of the Association for Information Systems (JAIS)*, vol. 22(5), pp. 1376–1428 (DOI: [10.17705/1jais.00697](#)) [JAIS 2021 Best Paper Nomination].
 - **Quality:** SJR Q1: Information Systems, AIS-Premier
 - **Article research artifacts:** (1) [AI interactive chat with the paper](#); (2) YouTube summary video; (3) summary slides

134. Sutirtha Chatterjee, Gregory D. Moody, Paul Benjamin Lowry, Suranajan Chakraborty, and Andrew M. Hardin (2021), “[The nonlinear influence of harmonious information technology affordance on organisational innovation](#),” *Information Systems Journal (ISJ)*, vol. 31(2), pp. 294-322 (DOI: [10.1111/isj.12311](#)).
 - **Quality:** SJR Q1: Information Systems, AIS-Premier
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides

133. Mario Silic and Paul Benjamin Lowry (2021). “[Breaking bad in cyberspace: Understanding why and how black hat hackers manage their nerves to commit their virtual crimes](#),” *Information Systems Frontiers (ISF)*, vol. 23 (April), pp. 329-341 (DOI: [10.1007/s10796-019-09949-3](#)).
 - **Quality:** SJR Q1: Computer Networks and Communications
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides

132. Dezhi Wu, Paul Benjamin Lowry, Dongsong Zhang, and Rachida Parks (2021). ["Patients' compliance behavior in a personalized mobile patient education system \(PMPEs\) setting: Rational, social, or personal choices?"](#) *International Journal of Medical Informatics (IJMI)*, vol. 145(January), Article 104295 (DOI: [10.1016/j.ijmedinf.2020.104295](#))
 - **Quality:** SJR Q1: Health Informatics
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
131. *Brian Dunn Kimball, Narayan Ramasubbu, Matthew L. Jensen, Dennis F. Galletta, and Paul Benjamin Lowry (2021). ["The efficiency-exposure paradox: reconciling the conflicting effects of measured website browsing behaviors for non-transactional outcomes."](#) *Association for Information Systems Transactions on Human-Computer Interaction (THCI)*, vol. 13(2) 206–242 (DOI: [10.17705/1thci.00148](#)).
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 - **Quality:** SJR Q1: Information Systems, AIS-Premier, Pamplin
 - **Article research artifacts:** (1) [AI interactive chat with the paper](#); (2) [summary video](#); (3) [summary slides](#).
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 - **Quality:** SJR Q1: Information Systems, AIS-Premier, Pamplin
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 - **Quality:** SJR Q1: Information Systems, AIS-Premier
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 - **Quality:** SJR Q1: Information Systems, AIS-Premier
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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 - **Quality:** SJR: Q1: Arts & Humanities (Miscellaneous), AIS-Premier
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 - **Quality:** SJR: Q1: Computer Science, miscellaneous
 - **Article research artifacts:** (1) [AI interactive chat with the paper](#); (2) YouTube summary video; (3) summary slides
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 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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 - **Quality:** SJR Q1: Business and International Management
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides.
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 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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 - **Quality:** SJR Q1 Information Systems, AIS-Premier, Pamplin
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) summary video; (3) summary slides.
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 - **Quality:** SJR Q1: Information Systems, AIS-Premier, Pamplin
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 - **Quality:** SJR Q1: Information Systems, AIS-Premier, Pamplin
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides

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 - **Quality:** SJR Q1: Information Systems, AIS-Premier
 - **Article research artifacts:** (1) [AI interactive chat with the paper](#); (2) YouTube summary video; (3) summary slides
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 - **Quality:** SJR: Q1: Computer Science, miscellaneous
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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 - **SJR Q1:** Arts and Humanities (Miscellaneous)
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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 - **Quality:** SJR Q1: Computer Science Applications
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides

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 - **Quality:** SJR Q1: Information Systems, AIS-Premier
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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 - **Quality:** SJR Q2: Computer Networks and Communications
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides.
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 - **Quality:** SJR Q1: Information Systems, AIS-Premier, Pamplin
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 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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- **Quality:** SJR Q1 Arts & Humanities miscellaneous
 - **Article research artifacts:** (1) [AI interactive chat with the paper](#); (2) [YouTube summary video](#); (3) [summary slides](#).
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 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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- **Quality:** SJR Q1: Information Systems, AIS-Premier
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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- **Quality:** SJR Q1: Information Systems, AIS-Premier
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 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides

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- **Quality:** SJR Q1 Information Systems, AIS-Premier
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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- **Quality:** SJR Q1 Information Systems, AIS-Premier
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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- **Quality:** SJR Q1 Communication
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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- **Quality:** SJR Q1 Information Systems, AIS-Premier, Pamplin
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) summary video; (3) summary slides.

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- **Quality:** SJR Q1: Information Systems, AIS-Premier, Pamplin
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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- **Quality:** SJR Q1: Information Systems, AIS-Premier
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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- **Quality:** SJR Q1: Information Systems, AIS-Premier
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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- **Quality:** SJR Q1: Information Systems, AIS-Premier
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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- **Quality:** SJR Q1: Information Systems, AIS-Premier
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- **Quality:** SJR Q1: Business, Management, and Accounting
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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- **Quality:** SJR Q1 Education
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides

076. Kamel Rouibah, Paul Benjamin Lowry, and Yujong Hwang (2016). "[The effects of perceived enjoyment and perceived risks on trust formation and intentions to use online payment systems: New perspectives from an Arab country](#)," *Electronic Commerce Research and Applications (ECRA)*, vol. 19(3), pp. 33–43 (DOI: [10.1016/j.elerap.2016.07.001](#))
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- **Quality:** SJR Q1 Information Systems, AIS-Premier
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- **Quality:** SJR Q2: Computer Science Applications
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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- **Quality:** SJR: Q2: Information Systems
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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- **Quality:** SJR Q1 Arts & Humanities miscellaneous
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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- **Quality:** SJR Q1: Linguistics and Language
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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- **Quality:** SJR Q1 Information Systems, AIS-Premier, Pamplin
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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 - **Quality:** SJR Q2 Information Systems
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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 - **Quality:** SJR Q1 Information Systems, AIS-Premier, Pamplin
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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 - **Quality:** SJR Q1: Linguistics and Language
 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
017. Nicholas C. Romano, Jr., Paul Benjamin Lowry, and Tom L. Roberts (2007). "[Technology-supported small group interaction: Extending a tradition of leading research for virtual teams and global organizations](#)," *Small Group Research*, vol. 38(1), pp. 3–11 (DOI: [10.1177/1046496406297483](#)).
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 - **Article research artifacts:** (1) AI interactive chat with the paper; (2) YouTube summary video; (3) summary slides
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105. *Mohammad Rahimi, Idris Adjerid, and Paul Benjamin Lowry (2025). “Going beyond algorithm aversion: empathy and emotions in rule-based and GenAI in mental healthcare,” *2025 POMS Annual Conference*, May 8–12, Atlanta, GA.
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101. Rachida Parks, Paul Benjamin Lowry, Djibrine Diallo, Rim Kenaan, and Zakaria Belrhiti (2024). “Shaping Digital Health in Africa: Evidence of Leapfrogging Digital Transformation in Morocco,” *International e-Health Forum*, October 30–31, Casablanca, Morocco.
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094. Christopher Kwaramba, Paul Benjamin Lowry, Quinton Nottingham, and Erica Cooper (2020). “Proposing a new supply chain resilience meta-theory framework,” *POMS Annual Conference (POMS 2020)*, Minneapolis, MN, April 23–27.
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Formal Working Papers and Academic Guides

004. Paul Benjamin Lowry (2022). “Baseline Word formatting styles for top information systems, management, and engineering journals,” Working Paper, last updated July 14, 2022, Department of Business Information Technology, Pamplin College of Business, Virginia Tech, pp. 1–9
003. Paul Benjamin Lowry (2019). “[An emerging scholar’s guide to more effective citation of sources and management of citations](https://doi.org/10.13140/RG.2.2.32081.79204),” *Working Paper*, last updated April 05, 2019, Department of Business Information Technology, Pamplin College of Business, Virginia Tech, pp. 1–8 (DOI: <https://doi.org/10.13140/RG.2.2.32081.79204>).
002. Paul Benjamin Lowry (2018). “[An emerging scholar’s guide to writing theory-based post-positivistic academic articles](https://doi.org/10.13140/RG.2.2.34950.01608),” *Working Paper*, last updated November 17, 2018, Department of Business Information Technology, Pamplin College of Business, Virginia Tech, pp. 1–21 (DOI: <https://doi.org/10.13140/RG.2.2.34950.01608>).
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Formal Research Presentations, Guest Speaker, and Panels

077. Paul Benjamin Lowry, “Conducting meta-analytic structural equation modeling (MASEM) with two-stage structural equation modeling (TSSEM): The case of fear appeals research,” invited speech at Singapore Management University, 19-Nov-2025.
076. Paul Benjamin Lowry, “Establishing state-of-the-art guidelines on conducting meta-analytic structural equation modeling (MASEM) with two-stage structural equation modeling (TSSEM) for information systems and business researchers,” invited speech at City University of Hong Kong, China, 04-Nov-2024.
075. Paul Benjamin Lowry, “Establishing state-of-the-art guidelines on conducting meta-analytic structural equation modeling (MASEM) with two-stage structural equation modeling (TSSEM) for information systems and business researchers,” invited speech at Tongji University, Shanghai, China, 28-Oct-2024.
074. Paul Benjamin Lowry, “[Innovative research directions on environmental, social, and governance \(ESG\) principles in the context of intelligent computing technologies](https://doi.org/10.13140/RG.2.2.34765.65767),” Keynote speech at TSWIM 2024 (Taiwan Summer Workshop on Information Management), Kaohsiung, Taiwan, China, July 7–8 (DOI: <https://doi.org/10.13140/RG.2.2.34765.65767>)
073. Paul Benjamin Lowry (2024). Invited keynote research workshop speaker and research workshop mentor at **Auburn University, Harbert College of Business, Department of Business Analytics and Information Systems**, Auburn, AL, March 21–22. Gave speech entitled, “Thrive, don’t perish! How to publish in elite journals and thrive during the journey.”
072. Paul Benjamin Lowry (2023). Invited keynote research workshop speaker and workshop mentor for joint research workshop with **University of Melbourne, Deakin University, and Monash University** (DISBA Research Bootcamp), Melbourne, Australia, November 8–10, 2023. Gave speech entitled, “Examining the differential effectiveness of fear appeals in information security management using two-stage meta-analysis.”

071. Paul Benjamin Lowry (2023). "Examining the differential effectiveness of fear appeals in information security management using two-stage meta-analysis." Invited Distinguished Professors Series, **HEC Montréal**, October 20, 2023.
070. Paul Benjamin Lowry (2023). "Fostering the design and governance of the metaverse: What can information systems research contribute to this compelling area of research?," Invited Distinguished Professors Series, Presented at the **University of Dayton**, Ohio, April 14, 2023.
069. Paul Benjamin Lowry (2022). "Fostering the design and governance of the metaverse: What can information systems research contribute to this compelling area of research?," Presented at the **Southern University of Sciences and Technology (SUSTech)**, China, November 4, 2022
068. Paul Benjamin Lowry (2022). "How to conduct information systems research: Applied examples leveraging the context of the Metaverse," Presented at **Deakin University**, Melbourne, Australia, November 2, 2022
067. Paul Benjamin Lowry with fellow panel members, Viswanath Venkatesh, Dipankar Chakravarti, Cindy Devers, and Sarah Stein (2022) "Doctoral students panel session: Diversity, ethical scholarly and research practices symposium," Pamplin College of Business, Virginia Tech, August 19.
066. Paul Benjamin with fellow panel members, De Liu, Radhika Santhanam, and Rochar Landers (2022). "Developing Gamification Research in Information Systems," panel presentation, at **America's Conference on Information Systems (AMCIS 2022)**, August 13, 2022.
065. Paul Benjamin Lowry with fellow panel members, Abhay N Mishra, Gony Leroy, and Peiqin Zhang (2022). "Discipline of research Work," panel presentation, at **America's Conference on Information Systems, Doctoral Consortium (AMCIS 2022)**, August 10, 2022.
064. Paul Benjamin Lowry with fellow panel members, Dipankar Chakravarti, Rick Hunt, and Kevin Carlson (2020) "Doctoral students panel session: Diversity, ethical scholarly and research practices symposium," Pamplin College of Business, Virginia Tech, August 21.
063. Paul Benjamin Lowry with fellow panel members, John Leslie King, Len Jessup, Jim Wetherbe, and Greg Anderson (2020). "Educational disruption and rising Expectations in higher education," panel presentation, at America's Conference on Information Systems (AMCIS 2020), at the Early Career Workshop, August 11.
062. Paul Benjamin Lowry (2020). "A comprehensive empirical examination of the dominant theories in information security research that leverage fear appeals: unearthing compelling new research directions," **Executive Ph.D. (BXBR) Distinguished Speaker Colloquium**, Virginia Tech, Fairfax, VA, February 21.
061. Isabella Seeber, Lena Waizenegger, Stefan Seidel, Stefan Morana, Izak Benbasat, and Paul Benjamin Lowry (2019). "Reinventing collaboration with autonomous technology-based agents," **European Conference on Information Systems (ECIS 2019)**, Stockholm-Uppsala, Sweden, June 8–14.
060. Paul Benjamin Lowry (2019). "Vexing problems and compelling research opportunities in organizational and behavioral security research," University of Texas at Tyler, March 1.
059. Paul Benjamin Lowry (2019). "We're not 'done' with organizational security research: Building and testing organizational theory through advanced two-stage meta-analytic structural equation modeling (TSSEM)," The College of William & Mary, February 15.
058. Paul Benjamin Lowry (2019). "Building and testing theory through advanced two-stage meta-analytic structural equation modeling (TSSEM): An illustration with protection motivation theory versus the extended parallel process model," Florida Atlantic University, January 28.
057. Paul Benjamin Lowry (2018). "Building and testing theory through advanced two-stage meta-analytic structural equation modeling (TSSEM): An illustration with protection motivation theory versus the extended parallel process model," University of Nevada at Las-Vegas, October 14.

056. Paul Benjamin Lowry (2017). "Using a contextualized gamification design to improve employees' organizational IT security compliance through longitudinal use," Temple University, October 20.
055. Paul Benjamin Lowry (2017). "Using a contextualized gamification design to improve employees' organizational IT security compliance through longitudinal use," Virginia Tech, October 16.
054. Paul Benjamin Lowry (2016). "Leveraging fear-appeals to better secure organisations' information assets," Faculty of Business Administration, The Chinese University of Hong Kong, March 16.
053. Paul Benjamin Lowry (2015). "Leveraging fear-appeals to better secure organisations' information assets," Faculty of Business and Economics, The University of Hong Kong, December 9.
052. Paul Benjamin Lowry (2015). "Putting fear back into fear-appeals research to better secure organisations," research seminar, School of Business and Management, The Hong Kong University of Science and Technology, April 22.
051. Paul Benjamin Lowry (2015). "Putting fear back into fear-appeals research to better secure organisations," research seminar, Department of Information Systems, College of Business, City University of Hong Kong, March 17.
050. Paul Benjamin Lowry, Dongsong Zhang, and Dezhi Wu (2014). "Understanding patients' compliance behavior in a mobile healthcare system: The role of trust and planned behavior," *International Conference on Information Systems (ICIS 2014)*, Auckland, New Zealand, December 14–17.
049. Paul Benjamin Lowry (2013). "Putting fear back into fear-appeals research to better secure organisations," Ph.D. research seminar, Department of Information Systems, City University of Hong Kong, November 12.
048. *Gregory D. Moody, Paul Benjamin Lowry, and Dennis F. Galletta (2013). "Explaining the engenderment and role of consumer ambivalence in e-commerce," *Pacific Asia Conference on Information Systems (PACIS 2013)*, Jeju Island, Korea, June 18–22.
047. Paul Benjamin Lowry and Gregory D. Moody (2013). "Explaining opposing compliance motivations towards organizational information security policies," *Annual Hawaii International Conference on System Sciences (HICSS-46)*, Maui, HI, January 7–10.
046. Paul Benjamin Lowry, Kamel Rouibah, Gregory D. Moody, and Mikko Siponen (2012). "Towards a cross-cultural model of whistle-blowing systems use," *Pacific Asia Conference on Information Systems (PACIS 2012)*, Ho Chi Minh City, Vietnam, July 11–15.
045. Paul Benjamin Lowry (2012). "Overview of behavioural information systems security research," Forum on Information Systems Security hosted by City University and Tilberg University (UvT) (Netherlands), Friday April 13.
044. Paul Benjamin Lowry (2012). "Overview of success in researching behavioural information systems security," Guest speaker (televideo) for Merrill Warkentin's Ph.D. seminar at Mississippi State U., March 6.
043. Paul Benjamin Lowry (2012). Panel participant for panel entitled, "Predicting the future of IT security." Kaspersky IT security conference, City University of Hong Kong, March 15.
042. Paul Benjamin Lowry (2011). "Proposing a Unified Dual-Process Model to Predict IT Security Policy Compliance in Organisations," City U. of Hong Kong (simultaneously video conferenced to U. of Science and Technology, China), Kowloon, Hong Kong, People's Republic of China, October 18.
041. Paul Benjamin Lowry (2011). "An overview of organizational information systems security research," EMLYON Business School, Lyon, France, April 03.
040. Paul Benjamin Lowry (2011). "Changing the organizational insider from the weakest link in the organizational security chain to the strongest link," City U. of Hong Kong, Kowloon, Hong Kong, People's Republic of China, February 14.

039. Paul Benjamin Lowry (2010). "Be careful what you wish for: Proposing the IT policy control-reactance model (ITPCRM) to predict professionals' intent to comply with new IT security policies along with their resulting anger," *MIS Quarterly Pre-ICIS Workshop for Authors*, St. Louis, MO, December 12.
038. Gregory D. Moody, Dennis F. Galletta, Paul Benjamin Lowry (2010), "Unifying conflicting models of trust and distrust for enhanced understanding and predictive power in organizational relationships: Proposing the unified trust-distrust model (UTDM)," *Journal of the Association for Information Systems Theory Development Workshop at the International Conference on Systems Sciences (ICIS 2010)*, St. Louis, MO, December 11.
037. Paul Benjamin Lowry (2010). "Information security to the organisational insider: A qualitative investigation," Industry security seminar, sponsored by the Information Systems Security Research Center at the U. of Oulu, Department of Information Processing Science, Mikkeli, Finland, July 6.
036. Paul Benjamin Lowry (2010). "How to know if the boss is going too far: Using theories of formal control, mandatoriness, and reactance to explain intent to use new it security policies," City U. of Hong Kong (simultaneously video conferenced to U. of Science and Technology, China), Kowloon, Hong Kong, People's Republic of China, April 23.
035. Paul Benjamin Lowry and Martin Hassell (2008). "Proposing the hedonic affect model (HAM) to explain how stimuli and performance expectations predict affect in individual and group hedonic systems use," *Journal of the Association for Information Systems Theory Development Workshop at the International Conference on Systems Sciences (ICIS 2008)*, Paris, France, December 13.
034. Paul Benjamin Lowry (2008). "Post-positivist perspectives on information and communication technologies (ICT) research," U. College Dublin, Dublin, Ireland, April 30.
033. Paul Benjamin Lowry (2008). "Creating shared cognition and implicit coordination in teams," Faculty of Economics and Business, U. of Sydney, Sydney, Australia, March 10.
032. Paul Benjamin Lowry (2008). "Shared cognition and implicit coordination in IT artifact error-detection teams," Culverhouse College of Commerce & Business Administration, U. of Alabama, Tuscaloosa, AL, March 5.
031. Paul Benjamin Lowry (2008). "Shared cognition and implicit coordination in IT artifact error-detection teams," School of Computing, National U. of Singapore, Singapore, February 28.
030. Paul Benjamin Lowry (2008), "Shared cognition and implicit coordination in IT artifact error-detection teams," Iowa State U. of Science and Technology, Ames, IA, February 22.
029. Paul Benjamin Lowry (2008). "Explaining, predicting, and measuring shared cognition and implicit coordination in IT artifact error-detection teams," Bryan School of Business and Economics, U. of North Carolina at Greensboro, Greensboro, NC, February 8.
028. Gwendolyn Kolfschoten, Paul Benjamin Lowry, Douglas L. Dean, and Mehruz Kamal (2008). "A measurement framework for patterns of collaboration," Collaboration Engineering Workshop, *Annual Hawaii International Conference on System Sciences (HICSS-41)*, Waikoloa, HI, January 7.
027. Paul Benjamin Lowry (2007). "Proposing the interactivity-stimulus-attention model (ISAM) to explain and predict enjoyment, immersion, and adoption of purely hedonic systems," *Special Interest Group on Human-Computer Interaction 2007 Pre-ICIS Workshop at the International Conference on System Sciences (ICIS 2007)*, Montréal, Canada, December 8.
026. Joey George (Florida State U., Editor-in-Chief), Steve Alter (U. of San Francisco), Jane Fedorowicz (Bentley College), Jerry Luftman (Stevens Institute of Technology), and Paul Benjamin Lowry (Brigham Young U.) (2007). Panel presentation entitled, "What makes CAIS tick?," *Annual Americas Conference on Information Systems (AMCIS 2007)*, Keystone, CO, August 9.

025. Paul Benjamin Lowry (2007). "First impressions with websites: The effect of the familiarity and credibility of corporate logos on perceived consumer swift trust of websites," *International Conference on HCI (HCII 2007)*, Beijing, People's Republic of China, July 22–27.
024. Paul Benjamin Lowry (2007). "The impact of national culture and social presence on trust and communication quality within collaborative groups," *Annual Hawaii International Conference on System Sciences (HICSS-40)*, Waikoloa, HI, January 3–6.
023. Paul Benjamin Lowry (2007). "Group size effects in collaborative heuristic evaluation," 2007 Collaboration Engineering Workshop, *Annual Hawaii International Conference on System Sciences (HICSS-40)*, Kona, HI, January 3, 2007.
022. Paul Benjamin Lowry (2006). "Explaining and predicting outcomes of large classrooms using audience response systems," *Annual Hawaii International Conference on System Sciences (HICSS-39)*, Kauai, HI, January 4–7.
021. Paul Benjamin Lowry (2006). "Culture and media effects on group decision making under majority influence," *Annual Hawaii International Conference on System Sciences (HICSS-39)*, Kauai, HI, January 4–7.
020. Paul Benjamin Lowry (2005). "Information systems research foundations;" first-year doctoral students in Doctoral of Computer Science in Enterprise Information Systems, Colorado Technical U., Colorado Springs, CO, October 15.
019. Paul Benjamin Lowry (2003). "Improving the usability evaluation technique, heuristic evaluation, through the use of collaborative software," *Annual Americas Conference on Information Systems (AMCIS 2003)*, Tampa, FL, August 4–5.
018. Paul Benjamin Lowry (2003). "New perspectives on global information systems journal rankings and reference disciplines," *Annual Americas Conference on Information Systems (AMCIS 2003)*, Tampa, FL, August 4–5.
017. Paul Benjamin Lowry (2002). "Design requirements for collaborative writing tools for distributed work over the internet," *Annual Americas Conference on Information Systems (AMCIS 2002)*, Dallas, TX, August 9–11.
016. Paul Benjamin Lowry (2002). "Research on process structure for distributed, asynchronous collaborative writing groups," *Annual Americas Conference on Information Systems (AMCIS 2002)*, Dallas, TX, August 9–11.
015. Paul Benjamin Lowry (2002). "Research on proximity choices for distributed, asynchronous collaborative writing groups," *Annual Americas Conference on Information Systems (AMCIS 2002)*, Dallas, TX, August 9–11.
014. Paul Benjamin Lowry (2002). "Improving distributed collaborative writing over the internet using enhanced processes, proximity choices, and a Java-based collaborative writing tool," U. of Kansas, Lawrence, KS, February 18.
013. Paul Benjamin Lowry (2002). "Improving distributed collaborative writing over the internet using enhanced processes, proximity choices, and a Java-based collaborative writing tool," School of Hotel Administration, Cornell U., Ithaca, NY, February 11.
012. Paul Benjamin Lowry (2002). "Improving distributed collaborative writing over the internet using enhanced processes, proximity choices, and a Java-based collaborative writing tool," Texas A&M U., College Station, Texas, February 4.
011. Paul Benjamin Lowry (2002). "Improving distributed collaborative writing over the internet using enhanced processes, proximity choices, and a Java-based collaborative writing tool," Bentley College, Waltham, MA, January 25.
010. Paul Benjamin Lowry (2002). "Improving distributed collaborative writing over the internet using enhanced processes, proximity choices, and a Java-based collaborative writing tool," Marriott School, Brigham Young U., Provo, UT, January 18.

009. Paul Benjamin Lowry (2002). “Synchronous, distributed collaborative writing for policy agenda setting using Collaboratus, an internet-based collaboration tool,” *Annual Hawaii International Conference on System Sciences (HICSS-35)*, Waikoloa, HI, January 7–10.
008. Paul Benjamin Lowry (2002). “Users experiences in collaborative writing using Collaboratus, an internet-based collaborative work,” *Annual Hawaii International Conference on System Sciences (HICSS-35)*, Waikoloa, HI, January 7–10.
007. Paul Benjamin Lowry (2002). “Using the thinkLet framework to improve distributed collaborative writing,” *Annual Hawaii International Conference on System Sciences (HICSS-35)*, Waikoloa, HI, January 7–10.
006. Paul Benjamin Lowry and James D. Lee (2001). “Using Collaboratus for distributed group work,” CMI / NSF (National Science Foundation) Cooperative Research Center Semi-Annual Meeting, U. of Arizona, Tucson, AZ, April 20.
005. Paul Benjamin Lowry (2001). “XML data mediation and collaboration: A proposed comprehensive architecture and query requirements for using XML to mediate heterogeneous data sources and targets,” *Annual Hawaii International Conference on System Sciences (HICSS-34)*, Maui, HI, January 3–6.
004. Paul Benjamin Lowry and Conan Albrecht (2000). “Collaboratus: The future of collaboration,” CMI / NSF (National Science Foundation) Cooperative Research Center Semi-Annual Meeting, U. of Arizona, Tucson, AZ, October 23.
003. Paul Benjamin Lowry (1999). “Java GroupWriter and CoReview,” CMI / NSF (National Science Foundation) Cooperative Research Center Semi-Annual Meeting, U. of Arizona, Tucson, AZ, December 3.
002. Paul Benjamin Lowry (1999). “Java implementation of GroupWriter,” CMI / DESCIM (Defense Environmental Security Corporate Information Management) Meeting, U. of Arizona, Tucson, AZ, October 28.
001. Paul Benjamin Lowry (1999). “Java GroupWriter overview,” CMI / Ventana Corporation Meeting, U. of Arizona, Tucson, AZ, October 7.

DOCTORAL ADVISEMENT AND DOCTORAL COMMITTEES

I have formally taught, mentored, helped place, and co-authored with **60** students who completed Ph.D. and DBA degrees, as noted in this section.

Doctoral Student	Program	My Role	Details
064. Clark, Autumn	Ph.D. Virginia Tech	Committee	February 2025–present; research focus: empathetic communication by conversational AI affecting patient comfort
063. Argarwall, Ankit	Ph.D. Virginia Tech	Advisor	February 2024–present; research focus: piracy, privacy two-stage meta-analytic structural equation modeling (TTSEM)
062. Hessari, Hassan	Ph.D. Virginia Tech	Advisor	February 2024–present; research focus: cyberloafing, behavioral security, and two-stage meta-analytic structural equation modeling (TTSEM)
061. Kira Gedris	Ph.D. Virginia Tech	Committee	November 2023–present; research on cyberstalking methods and prevention.
060. Rahimi, Mohammad	Ph.D. Virginia Tech	Co-advisor (lead)	February 2023–present; research focus: chatbots, healthcare IT, remote healthcare, artificial intelligence (initial placement: Information Systems, Naveen Jindal School of Management, UT-Dallas (Dec 2024)

Doctoral Student	Program	My Role	Details
059. Wang, Jeremy Fei	Executive Ph.D. Virginia Tech	Advisor	September 2019–December 2022; research focus: artificial intelligence agents use for information bots (initial placement: Associate Professor Flagler College. Current position: Associate Professor of Management Information Systems, Director of the China Program (Nov 2023)
058. Brown, Nicholas James	Ph.D. Virginia Tech	Co-advisor (lead)	July 2019–May 2023; research focus: large-scale, AI-driven organizational and societal privacy and security surveillance issues (initial placement <u>Operations & Decision Technologies, Kelly School of Business, Indiana U.</u>). Current position: Assistant Professor Department of Operations & Decision Technologies, Kelly School of Business, Indiana U. (Nov 2023)
057. Bahja, Jonilda	Ph.D. Virginia Tech	Co-advisor (lead)	June 2019–February 2022; research focus: automated service bot agent design and human-factor considerations (industry)
056. Calderon, Eduardo (David) Villacis	Ph.D. Virginia Tech	Co-advisor (second)	January 2019–August 2022; research focus: healthcare IT and online healthcare support communities (initial placement <u>U. of Texas at El Paso</u>). Current position: Assistant Professor of Accounting and Information Systems at the University of Texas at El Paso (Nov 2023)
055. Choi, Daniel DaeEun	Ph.D. Virginia Tech	Co-advisor (lead)	Virginia Tech (US); May 2017–July 2022; research focus: design science and behavioral solutions to IoT device and automated cars consumer privacy issues (initial placement <u>California State U.–Northridge</u>). Current position: Assistant Professor of Systems and Operations Management, California State U.–Northridge) (Nov 2023)
054. Jewett, James	Executive Ph.D. Virginia Tech	Advisor	March 2019–present; research focus: understanding and preventing IT workarounds in organizations
053. Hull, David Michael	Ph.D. CityU of Hong Kong	Co-advisor (lead)	August 2014–August 2017; initial job placement at the <u>Department of Computer Science, U. of Texas at Tyler</u> ; research focus: narrative-based online learning platform innovations and organizational security training interventions
052. Schütz, Sebastian	Ph.D. CityU of Hong Kong	Co-advisor (lead)	August 2014–August 2017; initial placement at <u>Sam M. Walton College of Business, U. of Arkansas</u> ; research focus: behavioral and organizational security innovations through construals, training, and improved messaging. Current position Assistant Professor Department of Information Systems and Business Analytics, College of Business, Florida International University
051. Zheng, Bowen	Ph.D. U. of Science & Technology–China & CityU of Hong Kong	Co-advisor (second)	Ph.D. (IS) doctoral co-supervisor (second, with Hefu LIU) for;; July 2014–December 2018; initial placement at <u>School of Economics and Management, Tsinghua U.</u> ; research focus: online social media and privacy issues and crisis communication
050. Maida, Martina	Ph.D. Vienna U. of Economics & Business (Austria)	Co-advisor (second)	October 2013–August 2016; initial placement at <u>Vienna U. of Economics and Business</u> (Wirtschaftsuniversität Wien); research focus: online recommender systems and gamification

Doctoral Student	Program	My Role	Details
049. Zhang, Jun	Ph.D. CityU of Hong Kong	Co-advisor (lead)	September 2012—August 2016; initial placement at the U. of Science and Technology—China ; research focus : privacy and intrinsic motivation issues in gamified fitness platforms; current position Associate Professor of Information Systems, Wuhan University (Nov 2023)
048. Zhang, Shanshan	Ph.D. U. of Science & Technology—China & CityU of Hong Kong	Co-advisor (second)	September 2012—August 2016; initial placement was at Zhejiang U. of Technology (China); research focus : on online social media, privacy, and gamification
047. Bengler, Bernhard	DBA City U. of Hong Kong	Co-advisor (second)	May 2012—August 2016; initial executive placement as Director of Cloud Services and SaaS at Kaspersky Lab , Asia Limited; research focus : strategic management of cloud computing information security
046. Lo, Suk Yee Lana	DBA City U. of Hong Kong	Co-advisor (second)	August 2011—August 2016; initial executive placement in executive IT management at Jockey Club of Hong Kong (China); research focus : cloud computing implementation strategy
045. We, Jie	Ph.D. CityU of Hong Kong	Advisor	July 2011—June 2013; initial placement was at Sun Yat-sen U. , China; research focus : RFID technology adoption, innovation, and diffusion
044. Jiang, Chunping	Ph.D. CityU of Hong Kong	Advisor	January 2012—May 2013; initial placement was at Zhejiang U. , China; research focus : reducing consumer uncertainty perceptions in e-commerce
043. Gedris, Kira	Ph.D. Virginia Tech	Committee	November 2023.
042. Kormylo, Cameron	Ph.D. Virginia Tech	Committee	January 2021—December 2023; initial placement as Assistant Professor in Information Systems at the Department of Information Technology, Analytics and Operations, Mendoza College of Business, University of Notre Dame (Nov 2023)
041. Malir, Behnam	Ph.D. Virginia Tech	Committee	January 2021—August 2023; initial placement Assistant Professor of Enterprise Systems and Analytics, Georgia Southern University
040. Eroglu, Derya Ipek	Ph.D. Virginia Tech	Committee	December 2019—August 2023; initial placement Assistant Professor, Computing Sciences, SUNY Brockport
039. Shin, Seunghun	Ph.D. Hospitality Virginia Tech	Committee	May 2019—May 2021
038. Han, Yegyu	Executive Ph.D. Virginia Tech	Committee	August 2019—August 2021); initial placement: Instituto de Empresa U. in Madrid, Spain
037. Menard, Philip	Ph.D. Mississippi State U.	Committee	March 2014—June 2015; initial placement: U. of Texas at San Antonio
036. Liu, Libo	Ph.D. CityU of Hong Kong	Committee	April 2013—April 2015; placed at Swinburne U. of Technology; current position: U. of Melbourne
035. Giboney, Justin	Ph.D. U. of Arizona	Committee	June 2012—June 2014; placement at Brigham Young U.
034. Moody, Gregory	Ph.D. U. of Pittsburgh	Committee	February 2009—June 2011; placement at UNLV; currently Full Professor of Information Systems at the College of Business, UNLV (Nov 2023)
033. Posey, Clay	DBA Louisiana Tech	Committee	April 2008—May 2010; initial placement at U. of Alabama; currently at Brigham Young U.
032. Vance, Anthony	Ph.D. Georgia State U.	Committee	January 2006—April 2008; currently Full Professor in Business Information Technology, Pamplin College of Business, Virginia Tech (Nov 2023)

Doctoral Student	Program	My Role	Details
031. Liu, Tao	Ph.D. U. of Science & Technology–China & CityU of Hong Kong	Committee	U. of Science and Technology–China and City U. of Hong Kong joint Ph.D. programme (September 2012– August 2016)
030. Chen, Rui	Ph.D. CityU of Hong Kong	Committee	City U. of Hong Kong (September 2012– August 2016)
029. Chan, C. K.	DBA City U. of Hong Kong	Committee	City U. of Hong Kong (C.K.’s research focus is on the effectiveness of interactive video channels in the delivery of banking services; June 2013–August 2015)
028. Barlow, Jordan B.	Ph.D. Indiana U.	Ph.D. prep	Ph.D. placement at Indiana U.; current position: Assistant Professor of Operations and Supply Chain Management, U. of St. Thomas (Nov 2023)
027. Bui, Quang	Ph.D. Bentley U.	Ph.D. prep	Ph.D. placement Bentley U.; current position: Associate Professor, Department of MIS, Marketing, and Analytics, Saunders College of Business, Rochester Institute of Technology (Nov 2023)
026. Curtis, Aaron	Ph.D. Indiana U.	Ph.D. prep	Ph.D. placement at Indiana U.; current position: Brigham Young U.-Hawaii
025. Dunn, Brian	Ph.D. U. of Pittsburgh	Ph.D. prep	Ph.D. placement at U. of Pittsburgh; November 2011–August 2014; initial placement at U. of Oklahoma; current position: Associate Professor in Data Analytics and Information Systems, Utah State U. (Nov 2023)
024. Gaskin, James	Ph.D. Case Western U.	Ph.D. prep	Ph.D. placement at Case Western U.; current position: Brigham Young U.
023. Gregory, Tom	Ph.D. Georgia State U.	Ph.D. prep	Ph.D. placement at Georgia State U.; initial placement Indiana U. (self-employed industry professional)
022. Hammer, Bryan	Ph.D. U. of Arkansas	Ph.D. prep	Ph.D. placement at U. of Arkansas; initial placement Oklahoma State U.; current position Assistant professor Department of management information systems, University of Montana (Nov 2023)
021. Hassell, Martin	Ph.D. U. of Arkansas	Ph.D. prep	Ph.D. placement at U. of Arkansas; current position: Northern Arizona U.
020. Humpherys, Sean	Ph.D. U. of Arizona	Ph.D. prep	Ph.D. placement at U. of Arizona; current position: Associate Professor, West Texas A&M U. (Nov 2023)
019. Jenkins, Jeffrey L.	Ph.D. U. of Arizona	Ph.D. prep	Ph.D. placement at U. of Arizona; current position: Brigham Young U.
018. Keith, Mark	Ph.D. Arizona State U.	Ph.D. prep	Ph.D. placement at Arizona State U.; current position: Brigham Young U.
017. Kettles, Degan	Ph.D. Arizona State U.	Ph.D. prep	Ph.D. placement at Arizona State U.; current position: Brigham Young U.
016. Moffitt, Kevin	Ph.D. U. of Arizona	Ph.D. prep	Ph.D. placement at U. of Arizona; current position: Associate Professor in Accounting and Information Systems, Rutgers U. (Nov 2023)
015. Pickard, Matthew	Ph.D. U. of Arizona	Ph.D. prep	Ph.D. placement at U. of Arizona; current position: U. of Northern Illinois
014. Read, Aaron	Ph.D. U. of Nebraska at Omaha	Ph.D. prep	Ph.D. placement at U. of Nebraska at Omaha (self-employed in industry)
013. Schuetzler, Ryan	Ph.D. U. of Arizona	Ph.D. prep	Ph.D. placement at U. of Arizona; current position: Brigham Young U.
012. Spaulding, Trent	Ph.D. Arizona State U.	Ph.D. prep	Ph.D. placement at Arizona State U.; current position: Appalachian State U.
011. Twyman, Nathan	Ph.D. U. of Arizona	Ph.D. prep	Ph.D. placement at U. of Arizona; current position: Brigham Young U.

Doctoral Student	Program	My Role	Details
010. Jeffrey D. Wall	Ph.D. U. of North Carolina, Greensboro	Ph.D. prep	Ph.D. placement at U. of North Carolina at Greensboro; current position: Michigan Tech
009. Wells, Taylor	Ph.D. Indiana U.	Ph.D. prep	Ph.D. placement at Indiana U.; current position: Brigham Young U.
008. Wilson, David	Ph.D. U. of Arizona	Ph.D. prep	Ph.D. placement at U. of Arizona; current position: Brigham Young U.
007. Palanisamy, Ratika	Ph.D. U. of Malaysia	Ph.D. examiner	Faculty of Computer Science and Information Technology, U. of Malaysia, Kuala Lumpur, 2022
006. van den Bergh Maureen	Ph.D. U. of Johannesburg	Ph.D. examiner	College of Business and Economics, U. of Johannesburg, 2019
005. Svedi, Zorana	Ph.D. Simon Frasier U. (Canada)	Ph.D. examiner	Simon Frasier U. (Canada; October 2014–January 2015)
004. Siu, Edward	DBA City U. of Hong Kong	DBA examiner	City U. of Hong Kong (August 2011–August 2014).
003. Dibia, Victor	DBA City U. of Hong Kong	Ph.D. examiner	City U. of Hong Kong (August 2014–August 2016)
002. Zhang, Jingzhi	Ph.D. CityU of Hong Kong	Ph.D. examiner	City U. of Hong Kong (September 2013– August 2016)
001. Lam Kawai Cannie	DBA Hong Kong Polytechnic U.	DBA examiner	Hong Kong Polytechnic U., 2011

*Ph.D. prep = formally taught Ph.D.-level seminars and conducted peer-reviewed research with these students, and then helped place them in top IS Ph.D. programs

TEACHING, CURRICULUM INNOVATION, AND COURSE DEVELOPMENT

Course#	Program Type	Institution	Description and disposition
MBA6849	MBA full-time (Top-25 Financial Times)	Nanyang Technological U.	Created and taught an entirely new case-based cybersecurity for managers and executives course for NTU's prestigious full-time top-25 MBA program, including original security cases I wrote.
ANA6814	MSBA	Nanyang Technological U.	Created and taught an entirely new introductory level cybersecurity for NTU's MSBA program.
BIT 7994	Ph.D.	Virginia Tech	Research and dissertation seminar
BIT 6501	Ph.D.	Virginia Tech	Computational statistics and programming with R for applied scientific business research [created college-level methods course for Ph.D. students]
BIT 6984	Ph.D. and Executive Ph.D.	Virginia Tech	Summer research seminar [created course for Ph.D. and Executive Ph.D. students]
BIT 6424	Ph.D. and Executive Ph.D.	Virginia Tech	Seminar in theory building [created course for Ph.D. and Executive Ph.D. students]
BIT 6414	Ph.D. and Executive Ph.D.	Virginia Tech	Seminar in information technology [created course for Ph.D. and Executive Ph.D. students]
BIT 5524	Master's Business Analytics / BIT Ph.D.	Virginia Tech	introduction to business intelligence and business analytics [created course for Master's and Ph.D. students]
MSBA7001	Master's Business Analytics	U. of Hong Kong	Business analytics and data mining [created course as the lead course for new Master's of Science in Business Analytics]
IMBA6103	Executive MBA	U. of Hong Kong & Fudan U.	Information and operations management [created all new content and cases]
IIMT20601	Undergraduate (intro)	U. of Hong Kong	Management information systems [foundational]

Course#	Program Type	Institution	Description and disposition
IS8007	Ph.D.	City U. of Hong Kong	Theory building for information systems and theory-inspired design [created interdisciplinary / cross-university Ph.D. course]
FB8905	DBA	City U. of Hong Kong	Ph.D. student summer research project
FB8007D	DBA	City U. of Hong Kong	DBA doctoral thesis
FB8009D	DBA	City U. of Hong Kong	Directed Studies II for DBA Participants
FB8008D	DBA	City U. of Hong Kong	Directed Studies I for DBA Participants
IS6912	Ph.D.	City U. of Hong Kong	Mentoring post-graduate students on research projects
FB5003	MBA	City U. of Hong Kong	Management Information Systems [redesigned course; also served as course examiner]
IS4546	Undergraduate (senior)	City U. of Hong Kong	Social, legal, and ethical issues of the internet [redesigned course; also served as course examiner]
JC4002	Undergraduate (senior)	City U. of Hong Kong	Legal, ethical & security issues in marketing information management [redesigned course; also served as course examiner]
CB2500	Undergraduate (intro)	City U. of Hong Kong	Information management [introductory foundation course; redesigned course; also served as course examiner]
IS693R	Ph.D. prep program	Brigham Young U.	Mentored student research course [created course for mentored student Ph.D.-level research project]
IS647	Master's ISM	Brigham Young U.	Management of information systems [created course]
IS612	Ph.D. prep program	Brigham Young U.	Quantitative information systems research seminar [created course; in-depth quantitative Ph.D. research]
IS611	Ph.D. prep program	Brigham Young U.	Introduction to academic information systems research [created course; further in-depth Ph.D. level research and publishing]
IS572	Ph.D. prep program	Brigham Young U.	Academic information systems research II [created course for Ph.D. prep program; Ph.D. level 2 nd semester research seminar and scientific research project]
IS571	Ph.D. prep program	Brigham Young U.	Academic information systems research I [created course for Ph.D. prep program; Ph.D. level 1 st semester research seminar and scientific research project]
IS561	Master's ISM	Brigham Young U.	Strategic management of information systems [created course; focus on strategy management and Harvard cases]
IS552	Master's ISM	Brigham Young U.	IT / e-Business Management Consulting [created courses; master's project; actual consulting projects with firms in industry]
IS490	Undergraduate (senior)	Brigham Young U.	Senior capstone: information systems consulting and HCI [created course; included consulting projects with actual firms]
IS201	Undergraduate (intro)	Brigham Young U.	Introduction to information systems [foundation course; helped update and innovate new modules]
MIS 441	Undergraduate (senior)	U. of Arizona	Senior capstone: Design, prototyping, and usability of web-based systems

MAJOR AWARDS AND RECOGNITIONS

- April 9, 2025 received Pamplin College of Business Research Impact award
- April 7, 2025 ranked #5 in the world for impact in information security research by ScholarGPS
- December 14, 2024, inducted as an AIS Fellow and member of the AIS College of Senior Scholars
- For the year ending 2024, of 29,174,400 internationally ranked scholars, ScholarGPS ranked Prof. Lowry as top 0.46% for productivity, top 0.25% for citations, top 0.15% for quality, and top 0.22% overall.
- January 04, 2024, received Pamplin College of Business Faculty Career Award for Excellence in Research.
- October 2022 received the best Department Editor (DE) award of the year at the Decision Sciences Journal (DSJ)
- In 2022 received the JAIS 2021 Best Paper Nomination for the following publication: Sebastian W. Schuetz, Paul Benjamin Lowry, Daniel A. Pienta, and Jason Bennett Thatcher (2021). ["Improving the design of information security messages by leveraging the effects of temporal distance and argument nature,"](#) *Journal of the Association for Information Systems (JAIS)*, vol. 22(5), pp. 1376–1428 (DOI: <https://doi.org/10.17705/1jaais.00697>)
- Received the 2020–2021 Award for Outstanding Faculty in Doctoral Education, Pamplin College of Business, Virginia Tech
- On June 15, 2020, the following paper was selected as the runner-up for the 2019 best paper award at the *Journal of Information Technology (JIT)*: Nik Rushdi Hassan, Lars Mathieson, and Paul Benjamin Lowry (2019). ["The process of information systems theorizing as a discursive practice,"](#) *Journal of Information Technology (JIT)*, vol. 34(3), pp. 198–220 (DOI: <https://doi.org/10.1177/0268396219832004>)
- In 2020, was selected as a member of the AIS College of Academic Leadership.
- December 15, 2019, as awarded at ICIS 2019 in Munich, Germany, Paul was selected in the inaugural group from the Association for Information Systems as "AIS Distinguished Member, Cum Laude."
- December 1, 2019, the Decision Sciences Institutes selected the following paper as a finalist for the 2019 best paper award at the *Decision Sciences Journal*: Frederik von Briel, Christoph Schneider, and Paul Benjamin Lowry (2019). ["Absorbing knowledge from and with external partners: The role of social integration mechanisms"](#) *Decision Sciences Journal (DSJ)*, vol. 50(1), pp. 7–45 (DOI: <http://dx.doi.org/10.1111/deci.12314>).
- October 19, 2018 received the Operational Research Society's Stafford Beer Medal for the best paper published in the *European Journal of Information Systems (EJIS)* in 2017; for the following paper: Rachida Parks, Heng Xu, Chao-Hsien Chu, and Paul Benjamin Lowry (2017). ["Examining the intended and unintended consequences of organisational privacy safeguards enactment in healthcare,"](#) *European Journal of Information Systems (EJIS)*, vol. 26(1), pp. 37–65.
- June 15, 2018 received best reviewer award for *The Denald Roode Workshop on Information Systems Security Research (DRW 2018)*, IFIP WG 8.11 / 11.13
- April 10, 2018 received "College Excellent Ph.D. Supervision Award 2017," for Ph.D. supervision and placement results from when I worked at the City University of Hong Kong
- In 2017 paper as follows was selected as a winning paper in the prestigious Emerald Citations of Excellence for 2017: Paul Benjamin Lowry and James Eric Gaskin (2014). ["Partial least squares \(PLS\) structural equation modeling \(SEM\) for building and testing behavioral causal theory: When to choose it and how to use it,"](#) *IEEE Transactions on Professional Communication*, vol. 57(2), pp. 123–146.
- In December 2015, was added to the lifetime list of most prolific *MISQ* authors.
- In December 2015, was selected as AE of the year at *Communications of the Association for Information Systems (CAIS)*.
- In 2015, received ICIS 2015 best paper finalist, for the following: Nik Rushdi Hassan and Paul Benjamin Lowry (2015). ["Seeking middle-range theories in information systems research,"](#) *International Conference on Information Systems (ICIS 2015)*, Fort Worth, TX, December 13–18.
- Faculty coach for IS team that placed 1st in the world at the APEX Global Business IT Case Challenge in Singapore, hosted by Singapore Management University (SMU), April 2010.
- [Brigham Young University Young Faculty Scholar Award](#), August 2006–August 2009 (highest, early career award given on the university level; rarely given to untenured faculty members)
- [Outstanding Researcher Award](#) 2007, Marriott School (highest research honour given at the Marriott school; rarely given to untenured faculty members).
- Rudolph Joenk [Award for Best Paper in IEEE Transactions on Professional Communication](#) (2007).
- Kevin and Debra Rollins [Faculty Fellow](#), Marriott School, May 2004–June 2011.

RESEARCH PRODUCTIVITY AND IMPACT RANKINGS

- In early **2025**, for the 20-year period between 2005–2024, he was ranked 1st in the world for the AIS-11, 1st (tied Venki Venkatesh) in the world for the top-8 IS journals, 2nd for top-6 journals, 9th (tied Paul Pavlou) for the top-4 journals, and 11th (tied Sunil Mithas) for the top-3 journals. For the 10-year period between 2015–2024 he was ranked 1st in the world of the AIS-11, 1st in the world for the top-8 IS journals, 1st for the top-6, and 4th (tied Alan Dennis and Venki Venkatesh) for the top-4, and 10th (tied Yili Hong, Sunil Mithas, Vijay Mookerjee, and Alain Pinsonneault) and for the top-3.
- In early **2024**, for the 20-year period between 2004–2023, he was ranked 2nd in the world for the top-8 IS journals, 3rd for top-6 journals, 6th for the top-4 journals, and 10th for the top-3 journals; for 10-year period between 2014–2023 he was ranked 1st in the world for the top-8 IS journals, 1st for the top-6, and 5th for the top-4, and 6th for the top-3; for the 5-year period between 2019–2023, he was ranked the 5th in the world for the top–8 IS journals, 4th for the top-6, and 11th for the top-4, and 11th for the top-3.
- January 2024, ranked 21st (tied) for all-time h-index rankings (at H = 72) of all living and deceased global IS scholars, “The H-Index for Management Information Systems,” University of Arizona, AI Lab
- In 2023, for the 20-year period between 2003–2022, he was ranked 5th in the world for both the top-6 and top-8 journals and 8th in the world for the top-4 journals, for 10-year period between 2013–2022, he was ranked 1st in the world for the top-8, 2nd for the top-6, and 4th for the top-4 journals; for the 5-year period between 2018–2022, he was ranked the 7th in the world for publishing in the top–8 journals, 11th for the top-6 journals, and 19th for the top-4 journals.
- February 2023, ranked #146 of all US Business School Researchers and #287 in the world by Research.com
- March 2022 ranked 28th (tied) for all-time h-index rankings of living and deceased global IS scholars, “The H-Index for Management Information Systems,” University of Arizona, AI Lab
- In 2022, for the 10-year period between 2012–2021, he was ranked 1st in the world for the top-8, 2nd for the top-6, and 3rd for the top-4 journals; for the 5-year period between 2017–2021, he was ranked the 3rd most productive information systems (IS) scholar in the world for publishing in the top–8 journals, 4th for the top-6 journals, and 14th for the top-4 journals.
- In 2021, Was ranked the 1st most productive information systems (IS) scholar in the world for publishing in the top–8 journals, 2nd for the top-6 journals, and 5th for the top-4 journals—all between 2016–2020; for the 10-year period between 2011–2020, he was ranked 1st in the world for the top-8, 2nd for the top-6, and 2nd for the top-4.
- In 2020, Was ranked the 1st most productive IS scholar in the world for publishing in the top–8 and top-6 journals and ranked 2nd for the top-4 journals (one spot behind Viswanath Venkatesh)—all between 2015–2019; for the 10-year period between 2006–2019, he was ranked 3rd in the world (behind Viswanath Venkatesh and Izak Benbasat) for both the top-6 and top-8 journals and 4th (behind Viswanath Venkatesh, Andrew Whinston, and Izak Benbasat) for the top-4 journals.
- In 2019, Was ranked the 1st most productive IS scholar in the world for publishing in the top–8 and top-6 journals and ranked 2nd for the top-4 journals (one spot behind Viswanath Venkatesh)—all between 2014–2018; for the 10-year period between 2007–2018, he was ranked 2nd in the world (one spot behind Viswanath Venkatesh) for the top-6 journals and 4th (behind Viswanath Venkatesh, Andrew Whinston, and Izak Benbasat) for the top-4 journals.
- In 2018, Was ranked the 1st most productive IS scholar in the world for publishing in the top-6 journals and ranked 2nd for the top-4 journals (one spot ahead Viswanath Venkatesh)—all between 2013–2017; for the 10-year period between 2006–2017, ranked 3rd in the world (behind Izak Benbasat and Viswanath Venkatesh) for the top-6 journals and 4th (tied with Paul Pavlou) for the top-4 journals.
- In 2017, he was ranked the 2nd most productive (normal count; one spot behind Viswanath Venkatesh) IS scholar in the world for publishing in the top-6 journals and ranked 2nd for the top-4 journals—all between 2012–2016; for the 10-year period between 2005–2016, ranked 5th in the world for the top-6 journals and 6th (tied with Ritu Argarwal) for the top-4 journals.
- In 2016, ranked the 1st most productive (normal count) IS scholar in the world for publishing in the top-6 journals and ranked 3rd for the top-4 journals—all between 2011–2015; for the 10-year period between 2006–2015, ranked 5th in the world for the top-6 journals and 7th for the top-4 journals.
- In 2015, ranked as the 7th most productive (normal count) and 14th most productive (penalizing for co-authors) IS scholar in the world (top <1%) for publishing in the top-4 IS journals; 9th most productive (normal count) and 15th most productive (penalizing for co-authors) for publishing in the top-6 journals—all between 2010–2014
- In 2014, ranked as the 9th most productive (normal count) and 43rd most productive (penalizing for co-authors) IS scholar in the world (top <1%) for publishing in the top-4 IS journals; 8th most productive (normal count) and 18th

most productive (penalizing for co-authors) for publishing in the top-6 journals—all between 2009–2013

- In 2013, ranked as the 13th most productive (normal count) and 47th most productive (penalizing for co-authors) IS scholar in the world (top <1%) for publishing in the top-4 IS journals; 14th most productive (normal count) and 31st most productive (penalizing for co-authors) for publishing in the top-6 journals—all between 2008–2012
- In 2012, ranked by the AIS* as the 6th most productive (normal count) and 23rd most productive (penalizing for co-authors) IS scholar in the world (top <1%) for publishing in the top-4 IS journals and 7th most productive (normal count) and 21st (penalizing for co-authors) in the world for publishing in the top-6 journals—all between 2007–2011
- In 2011, recognized by a *CAIS* article as the 24th most productive IS scholar in the world (top <1%) for publishing in top-11 IS journals, 57th in the world (top <1%) for publishing in top-6 IS journals, and 47th in the world (top <1%) for publishing in the top-3 IS journals—all between 2005–2009.
- In 2009 recognized by a *CAIS* article as the 31st most productive IS scholar in the world (top <1%) for publishing in top-9 IS journals between 2003–2007 (out of approximately 9000 active IS researchers).

*ranked for AIS by My Vision Research: <https://myvisionresearch.com/research-rankings/>; top-4 IS journals include *MISQ*, *ISR*, *JMIS*, and *JAIS*; top-6 IS journals adds *EJIS* and *ISJ*.

AWARDED RESEARCH GRANTS

Total value of grants received thus far: **USD \$753,303**:

13. Mohammad Rahimi, Alan Wang, Paul Benjamin Lowry, and Wenqi Shen (2025). Security, Privacy, and Trust Grant, (**USD \$3,200**), Pamplin Integrated Security Center, Virginia Tech, March 05, 2025.
12. Paul Benjamin Lowry, Security, Privacy, and Trust Grant, (**USD \$6,000**), Pamplin Integrated Security Center, Virginia Tech, May 17, 2023.
11. Libo Liu, Marta Indulska, Kristijan Mirkovski, and Paul Benjamin Lowry, Australian Research Council Discovery Project **AUD\$288,064 (USD \$194,375.50)**, Grant No. DP220102468. This project aims to improve the capacity of Australian businesses to derive value from social media data for innovation in an efficient manner. This will be achieved by developing an open innovation process-based framework for social media, which utilises advanced analytics to unlock the value of social media data and provides the analytics tools required at each stage of the innovation process (2022–present)
10. Jun Zhang (primary investigator), Paul Benjamin Lowry (co-investigator), National Natural Science Foundation of China, Grant No. 72171217, **480,000 CNY (\$67,745)**, Investigating the Formation, Transmission and Prevention of Cyberbullying in Social Media: A Perspective of Social Network Polarization, August 2021 to August 2025
09. Jun Zhang (primary investigator), Paul Benjamin Lowry (co-investigator), Jingzhi (Elena) Zhang (co-investigator), Exploring the influence of fitness app usage on user's exercise behavior, National Natural Science Foundation of China, Grant No. 71801205, **180,000 CNY (\$25,404)**, January 2019 to December 2022.
08. The University of Hong Kong, Teaching Development Grant #17/645, 02-Mar-2017, “Developing Problem-Solving Skills Via the Flipped Classroom Delivery of Multimedia-Enabled Self-Directed Learning and Data Driven Experiential Collaborative Learning” (principal investigator): **HK\$77,578 (\$9,938)**
07. The University of Hong Kong and University Grants Council start-up and seed grants, 01-Sept-2016, “Investigations into behavioural and organisational information security phenomena” (principal investigator): **HK\$580,000 (\$74,305)**
06. Hong Kong Research Grants Council General Research Fund (GRF) Grant # 11520816, 30-June-2016 to 30-March-2018, “Identifying factors for improving international organizational information security compliance and protection motivation through meta-analysis” (principal investigator): **HK\$698,000 (\$89,422)**
05. City University of Hong Kong Strategic Research Grant (SRG) #7004122, 01-Oct-2013, “Towards a cross-cultural understanding of insider protection-motivation behaviours to establish secure organizational information assets in China” (principal investigator): **HK\$100,000 (\$12,811)**
04. Hong Kong Research Grants Council General Research Fund (GRF) Grant #147712, 30-June-2012 to 30-March-2015, “Towards a cross-cultural understanding of insider protection-motivation behaviours to establish secure organizational information assets,” (principal investigator; Clay Posey, U. of Alabama, co-investigator; Tom. L. Robert, Louisiana Tech U., co-investigator): **HK\$299,952 (\$38,427)** [major award: similar level difficulty to US NSF grants]
03. City University of Hong Kong Strategic Research Grant (SRG) #2011SRG131, 27-Apr-2012, “Cross-cultural predictors of the use of whistle-blowing systems” (principal investigator): **HK\$150,400 (\$19,268)**
02. City University of Hong Kong and University Grants Council Start-Up Grant #7200256, 28-Sept-2011,

- “Investigations into behavioural information security phenomena” (principal investigator): **HK\$396,298 (\$50,770)**
01. Combined minor grants from all other sources, including CityU “top-up” awards for winning major grants (principal investigator), 2002–2012: **HK\$1,261,687 (\$161,638)**.

INTERNATIONAL AND CROSS-CULTURAL EXPERIENCES

- Have lived in **Honduras, Hong Kong, Singapore**, and the **United States**; and have gone on extended-stay research and academic visits in **Finland** and the **People’s Republic of China**.
- Have published **43** articles related to international/cultural issues
- Have published with **182** different non-US co-authors—including co-authors from Albania, Algeria, Australia, Austria, Belgium, Bulgaria, Canada, China, Ecuador, Finland, Germany, Hong Kong, India, Iran, Italy, Korea, Kuwait, Liechtenstein, Macao, Macedonia, Malaysia, Morocco, Nairobi, Nigeria, Norway, Pakistan, Peru, Poland, Russia, Singapore, South Africa, Spain, Sweden, Switzerland, Taiwan, Thailand, The Netherlands, The United Kingdom, Syria, Turkey, and Vietnam.
- Have visited Australia, Austria, The Bahamas, Belgium, Belize, Bermuda, Brazil, Cambodia, Canada, Croatia, Cyprus, Egypt, Estonia, Finland, France, Germany, Greece, Hong Kong (special administrative region of the PRC), Hawaii, Honduras, Iceland, Indonesia (including semi-autonomous state of Bali), Italy, Kuwait, Liechtenstein, Macau (special administration region of the PRC), Malaysia, Mexico, Nepal, The Netherlands (Holland), New Zealand, Norway, The People’s Republic of China (PRC or ‘China’), Peru, The Philippines, Republic of Korea (South Korea), Singapore, Spain, St. Martin, St. Thomas, Sweden, Switzerland, Thailand, The Republic of China (ROC or ‘Taiwan’), The Republic of Ireland (Eire), Ukraine, The United Arab Emirates (U.A.E.) (including the Emirates of Abu Dhabi, Dubai, and Sharjah), The United Kingdom (Great Britain: England and the Channel Islands), and Vietnam.
- Visiting Full Professor, Nanyang Business School, Nanyang Technological University, Singapore, August 2024–July 2025.
- Junior visiting professor to the Faculty of Information Technology, University of Jyväskylä, Finland, September–October 2013
- Visiting scholar at the Information Systems Security Research Center at the University of Oulu, Department of Information Processing Science, Finland, July 2010
- External faculty assessor University Sains Malaysia, Penang, Malaysia (2014)
- Selected by Marriott School of Business Global Management Center / CIBER (US Department of Education Center for International Business Education and Research) to participate in the 2011 FDIB-MENA program (Faculty Development in International Business-Middle East & North Africa) on location in Dubai, Abu Dhabi, Sharjah (United Arab Emirates), Cairo and Alexandria (Egypt), January 1–15, 2011
- Selected to lead and coach student team that placed 1st in the APEX Global Business IT Case Challenge in Singapore, hosted by Singapore Management University (SMU), April 23–30, 2010
- Selected by BYU’S Global Management Center / CIBER (US Department of Education Center for International Business Education and Research) to participate in the 2003 Brazil Summer Institute (Sao Paulo, Brazil) at Escola de Administração de Empresas de São Paulo da FUNDAÇÃO GETULIO VARGAS
- Have served as an unpaid, service volunteer in Honduras
- Have lived in a wide diversity of **29** different cities, including Atlanta, Georgia; Blacksburg, Virginia; Cheyenne, Wyoming; Columbia, Maryland; Cupertino, California; Denver, Colorado; Edmonds, Washington; Hong Kong (China); Kearns, Utah; Lake Forest Park, Washington; Littleton, Colorado; Los Gatos, California; Logan, Utah; Manhattan, New York; Mochito (Honduras, Central America); North Logan, Utah; Orem, Utah; Poterillos (Honduras, Central America); Providence, Utah; Provo, Utah; San Jose, California; San Francisco, California; Singapore (Jurong); Spanish Fork, Utah; St. Paul, Minnesota; Tampa, Florida; Tegucigalpa (Honduras, Central America); Taylorsville, Utah; and Woodland Hills, Utah
- Former member of the Italian Running Club of Hong Kong
- Fluent in English; conversant in Spanish; learning Mandarin

KEY LEADERSHIP AND SERVICE EXPERIENCES

Virginia Tech, Pamplin College of Business (July 2018–present):

Major leadership and innovation:

- **Ph.D. and Graduate Programs Director, Virginia Tech**, Department of **Business Information Technology**, Pamplin College of Business, August 2019–present)
- Member of University Tenure & Promotion Committee, selected by leadership of the Pamplin College of Business and the Provost to three-year term (October 2023–October 2025)
- Chair of College Doctoral Committee (September 2023–August 2024)
- Ex-Officio member of Pamplin College of Business Tenure & Promotion Committee (university representative; three-year term) (October 2023–October 2025)
- Chair of College Doctoral Committee (September 2020–August 2021)
- Member of College Doctoral Committee (September 2019–present)
- Faculty member of Strategic Planning Committee, Pamplin College of Business (March 2019–September 2021)
- Chair, Graduate Executive Committee of the BIT Ph.D. Doctoral Program (September 2022–present)
- Chair of BIT P&T/Personnel Committee (September 2022–August 2023)
- Member of BIT P&T/Personnel Committee (September 2023–present)
- Chair of BIT Department Graduate Management Committee (September 2019–August 2022)
- Member of BIT Department Graduate Management Committee (September 2022–present)

Secondary leadership:

- Invited peer reviewer for VT's Academic Program Review of the BXBR (Executive Doctoral) Ph.D. program (January 2019–June 2019)
- Member of Tenure and Promotion Committee (September 2019–September 2021)
- Member of Department Graduate Committee (September 2018–September 2019)
- Member of Chaired Professorship Committee (November 2022–present)

The University of Hong Kong, *Faculty of Business and Economics* (July 2016–July 2018):

Major leadership and innovation:

- Chair of the Faculty IT Committee (July 2017–July 2018)
- Co-lead for Business Analytics Recruiting Committee (May 2017– July 2018)
- Lead for IS Recruiting Committee (September 2016–April 2017)
- Member of the Board of Faculty of Business and Economics (September 2016– July 2018)
- Member of MSc(BA) Curriculum Development Committee (August 2017– July 2018)
- Contribution to the revamp of the joint Executive MBA programme with Fudan University
- Contribution to the creation of the new Master's of Business Analytics degree

Secondary leadership:

- Member of the Board of Studies in Business Administration (Information Systems) and Engineering (Computer Science) (June 2017– July 2018)
- Member of the Board of Examiners for First Degrees, School of Business (March 2017– July 2018)
- Member of MSc(BA) Staff-Student Consultative Committee (August 2017–July 2018)
- Lead for Review Committee for hiring area tutor (August 2017– July 2018)
- Internal member of the assessment panel mock RAE exercise for 2017 (January 2017–April 2017)
- Course examiner for iMBA6103 (January 2017–May 2017)
- Course examiner for IIMT20601 (January 2017–May 2017)

City University of Hong Kong, College of Business (July 2011–July 2016):

Major leadership and innovation:

- **Associate MBA Director**, (2013–2015); before our team started the GMAT average was 550; average work experience was 3 months; in less than a year, our first incoming class had a GMAT average of 638; average work experience of 3.8 years
- In charge of internationalization of programme and international recruiting
- Helped set up Triangle international MBA exchange programme with the following partner universities: Antai Shanghai Jiao Tong University, Aston Business School (UK), Catolica Lisboa School of Business and Economics (Portugal), HEC Montreal, Maastricht University School of Business and Economics (The Netherlands), Strathclyde Business School (Scotland), Queensland University of Technology (Australia)
- Member of University Committee for Appointment and Personnel Reviews for Assistant Professors, serving under Provost, Professor Arthur Ellis (September 2015–August 2016)
- Member of City University Quality Assurance Committee, serving under Associate Provost, Professor Christian Wagner (September 2011–August 2014)
- Member of Departmental Executive Committee (August 2014–July 2016)
- Member of Departmental Research Committee (August 2014– July 2016)
- Elected Member of Departmental Staffing, Promotion, and Tenure Committee (August 2013–August 2014)

Secondary leadership:

- Member of Committee on International Exchange (CIE), College of Business (December 2013–July 2016))
- Member of evaluation committee for non-local applications from international students for the 2012 intake of BBA 4-year degree; serving under Associate Dean, Wenyu DOU, College of Business (January 2012–June 2012).
- Faculty mentor to the department's five graduate teaching assistants (GTA's) (September 2011–May 2012)
- Faculty mentor in student English for Success programme (September 2011–May 2012)
- Faculty mentor to several new faculty members (September 2012– July 2016)

Brigham Young University, Marriott School of Business (April 2002–July 2011):**Major leadership and innovation:**

- **Founding coordinator of Marriott School's IS Ph.D. preparation program** in the Master's of Information Systems Management degree (May 2003–June 2011); Mentored, co-authored, and placed **35** Master's students in top Ph.D. programs in the US and Canada, such as U. Arizona, U. British Columbia, Indiana U., Georgia State U., Case Western Reserve U., U. Minnesota, U. Pittsburgh, and Temple U.
- Chair of faculty recruiting committee (January 2006–June 2011), Department of Information Systems, Brigham Young University
- Chair of external faculty visits / research speakers (July 2009–June 2011), Department of Information Systems, Brigham Young University

Secondary leadership:

- Asked to serve as a formal university faculty mentor for the department of IT, Fulton College of Engineering and Technology, as part as BYU's new faculty development program (January 2009–June 2011)
- Member Marriott School National Advisory Council Classroom Committee (October 2011–June 2011)
- Member of Marriott School pre-Ph.D. master's program task force, under the direction of Associate Dean, Michael Thompson (September 2006–December 2006).
- Marriott School grant application reviewer for ORCA grants administered by the university for the college (December 2006–December 2007)
- Member of Master's of Information Systems Management (MISM) admissions committee (April 2004–June 2011)
- Member of expectations, tenure and promotion committee (August 2005–May 2007)
- Member of information systems curriculum committee (June 2005–May 2007)
- Member of faculty recruiting committee (October 2003–August 2005)
- Member of IS student recruiting committee (January 2003–October 2003)
- Member of IS journal rankings and faculty expectations committee (November 2002–August 2005)

- Member of Bachelor's of IS undergraduate admissions committee (July 2002–August 2003)
- Co-leader of IS research faculty research seminar committee (September 2002–December 2003)
- Member of advocacy committee (September 2002–December 2002)

General Academic Leadership and Service (2002–present):

Major doctoral and research leadership:

- **BIT Ph.D. and Graduate Programs Director**, Virginia Tech (September 2019–present)
- **AMCIS 2026 doctoral consortium** co-chair with Shirish Srivastava from HEC Paris, Americas Conference on Information Systems (ACMIS 2026), Reno, NV, August 18–22
- **AMCIS 2025 doctoral consortium** mentor (group leader) and invited panelist on Ph.D. success, Americas Conference on Information Systems (ACMIS 2025), Montreal, August 13–14
- **Appointed Member of Board of Studies** for Ph.D. Program, Representative of Higher Education (IPT) Faculty of Computer Science & Information Technology, University of Malaysia, three-year appointment (07-Mar-2022 to 03-Mar-2025)
- **AMCIS 2024 doctoral consortium** mentor (group leader) and invited panelist on Ph.D. success, Americas Conference on Information Systems (ACMIS 2024), Salt Lake City, August 14–15
- **AMCIS 2022 doctoral consortium** group leader and invited panelist on Ph.D. success, Americas Conference on Information Systems (ACMIS 2022), Minneapolis, August 10–11
- **AMCIS 2020 doctoral consortium** faculty senior camp mentor (August 12 and August 13, 2020)
- **International external advisory member** of Western Sydney University's Academic Centre of Cyber Security Excellence, focusing on “Cyber Security and Behaviour: the Human Layer” (April 2017–April 2020)
- April 10, 2018 received “College Excellent Ph.D. Supervision Award 2017,” for Ph.D. supervision and placement results from when I worked at the City University of Hong Kong
- **Appointed member of Program Committee and Advisory Board** for Colorado Technical University's Doctoral of Computer Science in Enterprise Information Systems degree, 2006–2008.
- **Appointed member of an expert panel** to oversee the creation of a doctoral program in computer science with an emphasis on management information systems at Colorado Technical University (USA), 2005.
- **External Ph.D. examiner** for School of Information Systems, University of Southern Queensland (Australia), serving with Mark TOLEMAN (July 2010–October 2010).
- **Founding coordinator of Marriott School's IS Ph.D. preparation program** / track in the Master's of Information Systems Management degree (May 2003–June 2011); mentored, co-authored, and placed **35** Masters students in top Ph.D. programs in the US and Canada, such as U. Arizona, U. British Columbia, Indiana U., Georgia State U., Case Western Reserve U., U. Minnesota, U. Pittsburgh, and Temple U.

Major journal leadership:

- Senior editorial board for *Journal of Management Information Systems* (2018–present)
- Associate editor of *Information Systems Research* (January 2023–present)
- Guest senior editor of *Journal of Management Information Systems* special issue on entitled, “Fostering the Design and Governance of the Metaverse,” with co-guest editors Waifong Boh, Nanyang Technological University; Stacie Petter, Wake Forest University; and Jan Marco Leimeister, University of St. Gallen and University of Kassel (October 2022–present)
- Senior editor for *Journal of the Association for Information Systems* (2016–present; renewed for 2nd term December 2019)
- Department editor “Empirical Research in Information Systems” department at *Decision Sciences* (2015–present; multiple re-appointments through 31-Dec-2026)
- Senior editor for *Information Systems Journal* (2017–present)
- Guest senior editor (lead) with Stacie Petter and Jan Marco Leimeister for special issue on gamification, for *European Journal of Information Systems* (2018–2020)
- Associate editor for *European Journal of Information Systems* (2010–2020; re-appointed 2013; final December 2020)
- Co-editor-in-Chief with Dennis Galletta, *AIS Transactions on HCI* (2016–2018)
- Member of AIS task force on journal resources, under the direction of Carol Saunders (2017–2019)
- Associate editor for *Information & Management* (2011–present; re-appointed 2014; finished end 2017)

- Guest senior editor (lead) with Tamara Dinev and Robert Willison for special issue on organizational security and privacy, for *European Journal of Information Systems* (2014–2017)
- Associate editor for *Information Systems Journal* (2016–2017); promoted to SE in 2017
- Associate editor for *Communications of the Association for Information Systems* (2007–2016) [awarded AE of the year in 2015]
- Senior editor for *AIS Transactions on HCI* (2014–2016); promoted to co-EIC in 2016
- Associate editor for *Electronic Commerce Research and Applications* (2009–2013)

Secondary international and journal leadership:

- Guest senior editor at the *Journal of Information Technology* on the Special Issue, “Products of Theorizing: Towards Native Theories of Emerging IT,” under the direction of Nik Hassan, Suzanne Rivard, Ulrike Schultze, and Leslie Willcocks (March 2022–December 2022)
- Associate editor for *AIS Transactions on HCI* (2008–2014)
- Associate editor for *Journal of Cybersecurity Education, Research, and Practice (JCERP)* (2016–2018)
- Senior advisory board, for special issue on “a comprehensive perspective on information systems security: technical advances and behavioral issues” for *Decision Support Systems* (2015–2016)
- Guest senior editor for *MIS Quarterly*, under the direction of Detmar Straub (2011)
- Guest associate editor for *MIS Quarterly*, multiple papers, under the direction of Detmar Straub (2010–2014)
- Guest associate editor for *MIS Quarterly*, under the direction of Mikko Siponen (2010–2011)
- Guest senior editor for *Small Group Research* (2006)
- Guest associate editor for *Journal of the Association for Information Systems* (2006)
- Associate editor for *Information Security Education Journal* (2013–2016)

Major conference and workshop leadership:

- Co-track chair of the “User Behavior and Engagement Track” Track for the 2025 *International Conference on Information Systems (ICIS 2025)*, Nashville, TN
- Track chair of the “Information Security and Privacy” Track for the 2025 *Pacific Asia Conference on Information Systems (PACIS 2025)*, Kuala Lumpur, Malaysia (2023–2025).
- Co-track chair of the “Digital and Mobile Commerce” Track for the 2024 *International Conference on Information Systems (ICIS 2024)*, Bangkok, Thailand
- Co-track chair of the “User Behaviors, User Engagement, and Consequences” Track with Nina Huang, Julie Suntanto, and Choon Ling SIA for the 2023 *International Conference on Information Systems (ICIS 2023)*, Hyderabad, India, (2022–2023)
- Co-lead with France Belanger representing Virginia Tech for the Virginia Research Seminar Series (VRSS) in Information Systems (2021–2024).
- AMCIS 2020 senior doctoral consortium faculty camp mentor (August 12 and August 13, 2020)
- Co-track chair of “Security and Privacy Research in Information Systems” Track with Aggeliki Tsohou and Pierre-Emmanuel Arduin for the 2020 *European Conference on Information Systems (ECIS 2020)*, Marrakech, Morocco (2019–2020).
- Co-track chair of “New Directions in Organizational and Behavioural Security and Privacy Research” Track with Tamara Dinev and Pierre-Emmanuel Arduin for the 2019 *European Conference on Information Systems (ECIS 2019)*, Stockholm, Sweden (2018–2019).
- Co-track chair of “the Human Behavior and IS” Track with Cathy Urquhart and Andrew Burton-Jones for the 2018 *International Conference on Information Systems (ICIS 2018)*, San Francisco, CA USA (2017–2018)
- Co-track chair of “IS/IT and Open Innovation” Track with Atreyi Kankanhalli and Deng-Neng Chen, for the 2018 *Pacific Conference on Information Systems (PACIS 2018)*, Yokohama, Japan.
- AIS Task Force on Virtual Conference attendance and presentation (2015), with Alan Dennis, Jason Thatcher, James Eric Gaskin, Cynthia Beath, Stacie Petter, and Andrew Schwarz.
- Track chair of “Security and Privacy Considerations,” *24th International Conference on Information Systems Development*, Harbin, China, August 25–27, 2015.
- Co-track chair of “Security and Privacy of Information and IS” Track with France Bélanger and Tero Vartiainen for the 2015 *International Conference on Information Systems (ICIS 2015)*, Fort Worth, TX, USA (2014–2015)
- Co-track chair of “IS Security and Privacy” Track with Seung Kim (National University of Singapore) and Heng Xu (Penn State U.), for the 2015 *Pacific Conference on Information Systems (PACIS 2015)*, Singapore (2014–

2015)

- Co-track chair of “Security and Privacy of Information and IS” Track with Merrill Warkentin (Mississippi State U.) and Robert Willison (Northumbria University), for the 2013 *International Conference on Information Systems (ICIS 2013)*, Milan, Italy (2012–2013)
- Senior scholar / session leader for AIS Journals Joint Author workshop for the *Pacific Asia Conference on Information Systems* (2013)
- Co-track chair of “IS Security and Privacy” Track with Merrill Warkentin (Mississippi State U.) and Mikko Siponen (U. of Oulu), for the 2012 *European Conference of Information Systems (ECIS 2012)*, Barcelona, Spain (2011–2012)
- Co-track chair of “Human-Computer Interaction” Track with Andrew Burton-Jones of University of U. British Columbia, for the 2011 *America’s Conference on Information Systems (ACMIS 2011)*, Detroit, Michigan (2010–2011)
- Program co-chair for *The Dervald Roode Workshop on Information Systems Security Research (DRW 2011)*, IFIP WG 8.11 / 11.13 (2010–2011)
- Program co-chair for *SIG-HCI pre-ICIS Conference Workshop* (2005–2007)
- Associate editor for several tracks at *International Conference on Information Systems* (2006–2010)

Secondary conference leadership:

- Mentor for the Junior Faculty Consortium at the 2024 International Conference on Information Systems (ICIS 2024), Bangkok, Thailand
- Conference minitrack leadership multiple minitracks at *Hawaii International Conference on System Sciences* (2005–2010, 2024–2025)
- Conference minitrack leadership multiple minitracks at *America’s Conference on Information Systems* (2006–2010)
- Member of the program board for *1st International Conference on HCI in Games* (HCI-Games 2019), in conjunction with the *21st International Conference on Human-Computer Interaction* (HCI International 2019), Orlando, July 26–31
- Member of the International Academic Committee of the *Annual Conference of the European Decision Sciences Institute (EDSI) 2017*, Granada, Spain (2016–2017)
- Associate editor for the IS Privacy and Security track at the *European Conference on Information Systems (ECIS)* (2015)
- Workshop programme committee member of on “Human-Computer Interaction in Health and Wellness” in conjunction with the *America’s Conferences on Information Systems* (2014)
- Associate editor for the Information Security track at the *International Conference on Information Systems* (2014)
- Associate editor for the Cooperation Systems track at the *European Conference on Information Systems (ECIS)* (2014)
- Associate editor for the Human behavior in IS track at the *International Conference on Information Systems* (2013)
- Session chair for the *Pacific Asia Conference on Information Systems* (2012)
- Associate editor for the Human behavior in IT Use and Adoption track at *International Conference on Information Systems* (2012)
- Associate editor for the *European Conference on Information Systems (ECIS)* (2011)
- Session chair *International Conference on Information Systems* (2010)
- Session chair *SIG-HCI pre-ICIS Conference Workshop* (2009)
- Session chair *Human-computer Interaction* (2009)
- Session chair and member of Best Paper Committee *SIG-HCI pre-ICIS Conference Workshop* (2004)