# Vitali Mindel

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# Academic Appointment

**Pamplin College of Business, Virginia Tech** (August 2018) Assistant Professor, Tenure Track

### **Education**

#### Ph.D. Computer Information Systems (2018)

J. Mack Robinson College of Business, Georgia State University

#### B.Sc. Economics (2012)

Andrew Young School of Policy Studies, Georgia State University

• Suma Cum Laude

### **Research Focus**

#### Healthcare IT

- Healthcare Process Innovation
- Healthcare Revenue Cycle IT
- Clinical IT adoption

#### Web 2.0

- Sustainability of web 2.0
- Crowdsourcing
- Societal impact

### **Publications**

- **Mindel, V**., Mathiassen, L., & Rai, A. 2018. "The Sustainability of Polycentric Information Commons," *Management Information Systems Quarterly*, 42(2), 607-631.
- Singh, R., **Mindel, V**., & Mathiassen, L. 2017. "IT-Enabled Revenue Cycle Transformation in Resource-Constrained Hospitals: A Collaborative Digital Options Inquiry," *Journal of Management Information Systems*, 34(3), 695-726.
- **Mindel, V.** &, Mathiassen, L., 2015. "Contextualist Inquiry into Hospital Revenue Cycle Transformation: Bridging Research and Practice," *Journal of the Association for Information Systems*, 16(12), 1015-1056.

### **Conference Proceedings Publications**

• Singh, R., **Mindel**, V. and, Mathiassen, L. 2016. "IT-based Revenue Cycle Management: An Action Research into Relational Coordination," *Proceedings of the 49th Annual Hawaii* 

*International Conference on System Sciences*, Kauai, HI, United States. **Won best paper in Track**.

- **Mindel, V**. 2015. "Choice Anxiety in Decision Making: Why People Turn to Strangers for Information," *Proceedings of the 36th International Conferences on Information Systems*, Fort-Worth, TX, United States.
- Rai, A., Keil, M., and **Mindel**, V. 2015. "How Does CPOE Implementation Longitudinally Impact Physician Perceptions of Job Demand and Process Benefits?" *Proceedings of the 36th International Conferences on Information Systems*, Fort-Worth, TX, United States.
- **Mindel, V.** and, Mathiassen, L., 2015. "Contextualist Inquiry into Hospital Revenue Cycle Transformation: Bridging Research and Practice," *Proceedings of the 48th Annual Hawaii International Conference on System Sciences*, Kauai, HI, United States. **Nominated best paper in track.**

# **Research in Progress**

- "An Examination of e-Negotiation Tactics: A Randomized Field Experiment into Bargaining with New Car Dealers," with Alashoor, T.
- "Theory of Digital Hoarding," with Abdalah, C.
- "Harnessing Decentralized Information Systems for Institutional Change: A Collective Action Perspective," with Sternberg, H. and Mathiassen, L.
- "How does Computerized Provider Order Entry Adoption Impact Operational Procedures and Clinical Outcomes over Time?" with Rai, A. and Keil, M.
- "Collective Action Threats Impact on Sustainability and Efficiency of Polycentric Information Commons," with Aaltonen, A., Mathiassen, L and Rai, A.
- "Experiments in Information Systems Research," with Keil, M. and Boodraj, M.

# Teaching

### BIT 3454, Business Process Improvement. (Fall 2018)

• Student assessment of the instructor teaching effectiveness: 5.78/6

## Presentations

- **Mindel, V.** "Contextualist Inquiry into Hospital Revenue Cycle Transformation: Bridging Research and Practice," CEPRIN Presentation, Atlanta, GA. (March 13, 2014)
- **Mindel, V.** "Choice Anxiety in Decision Making: Why People Turn to Strangers for Information," Proceedings of the 36th International Conferences on Information Systems, Fort-Worth, TX, United States. (December 13-16, 2015)
- Rai, A., Keil, M., and **Mindel**, V. 2015. "How Does CPOE Implementation Longitudinally Impact Physician Perceptions of Job Demand and Process Benefits?" Proceedings of the 36th International Conferences on Information Systems, Fort-Worth, TX, United States. (December 13-16, 2015)
- **Mindel, V.** "Harnessing Decentralized Information Systems for Institutional Change: A Collective Action Perspective," CEPRIN Presentation, Atlanta, GA. (March 3, 2017)

## Service

• Adhoc reviewer: JAIS, ICIS, AMCIS, HICSS

# **Professional Memberships**

• Association of Information Systems (AIS)

# Military Service (March 2001- April 2005)

- Lieutenant Platoon Leader, Israeli Defense Forces (IDF), Giv'ati infantry brigade. (August 2003 October 2004)
- Lieutenant Team leader/Instructor, IDF, Officer's Training Academy. (October 2004 April 2005)